

*Wollongbar 2038 Community Survey Results June 2017* 



June 2017 V1



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## Introduction

During April and May 2017 initial consultation with the Wollongbar community was undertaken to inform the preparation of the draft Wollongbar Planning and Environmental Sudy and draft Strategic Plan 2038. During this period Wollongbar residents were engaged through the following activities:

- Face to face interviews conducted at the Wollongbar Shopping Centre on 19 and 20 April 2017 between 1:45pm and 4:20pm. During this period a total of 43 people were interviewed ranging in age from 10 years to 96 years.
- Door knocking of 37 properties was undertaken within the Kurrabri Estate (Plateau Drive and Callicoma Court) located within the Wollongbar Urban Expansion Area (WUEA) on Saturday 22 April 2017 between 8:45 am and 11:30am. During this time a total of 16 property occupants (owners and renters) were interviewed representing people that lived on 14 properties.
- Door knocking of 32 properties Located on Lismore Road, Campbell Avenue, Francis Avenue and Simpson Avenue, Wollongbar was undertaken on Saturday 29 April 2017 between 8:45 am and 11:00am. During this time a total of 15 property occupants (owners and renters) were interviewed representing people that lived on 12 properties.

In addition to the face to face consultation residents were encouraged to complete an on-line survey. The survey was designed to provide feedback on why people live in Wollongbar, and the issues impacting on the community as well as future aspirations.

The survey was made available electronically via a link from Council's website. A limited number of hard copy surveys were also provided to residents which were later entered manually by Council staff into the *survey monkey* website.

Annexure 1 contains a copy of the survey.

The survey was closed on 2 June 2017 at which time 65 responses had been received.

This document presents a summary of the comments received from the face to face interviews as well as on-line survey results.

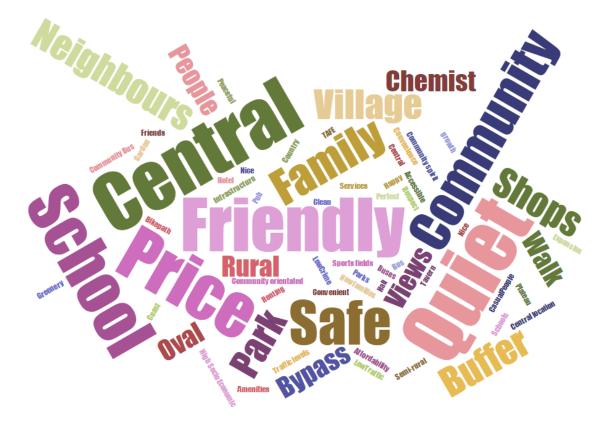
Annexure 2 contains a copy of the community engagement plan for the Wollongbar 2038 pre study consultation.



### Photo 1 – Consultation Wollongbar Shopping Centre

## Face to face Interview Results

The Word Clouds below represent the composite comments of the 74 people interviewed.



## The things we like about our village

It was concluded from the conversations held with Wollongbar residents that there are very few unhappy people living in Wollongbar. Only one person interviewed regretted moving into this village and was considering moving closer to the coast. The people perceived as being the happiest were those interviewed within the older established residential areas. Many of these residents struggled to find any negative aspects of living in this village and community.

The community liked the friendly, quiet and safe nature of their village and what they considered their "good neighbours". They considered that Wollongbar was centrally located between Ballina and Lismore with good access to jobs. The close proximity to Ballina airport and Brisbane was mentioned by some residents. They also considered it to be relatively affordable and often referred to price as being the reason that they initially moved to Wollongbar.

There were many positive comments about the local primary school. Many people thought that it was a very good place to send their children to.

The community liked the local shops and tavern although many felt that the range of shops could be improved together with the appearance of the shopping centre.



Many people considered the footpath network to be inadequate. Those in the new release area (WUEA) mentioned that it did not connect up and provide a loop along Rifle Range Road, Plateau Drive, Sneaths Road and back to the Lismore Road. People that lived in the older part of Wollongbar also raised concerns over the location and extent of the local footpath network. Some also mentioned the need for more kerb ramps to access existing footpaths.

The location of the skatepark was a source of complaint. No clear consensus of which site was preferred was able to be gauged. Overall a minority did not want any skate park.

Lack of NBN and broadband access was a problem for some residents who claimed that some Wollongbar village areas would not be connected to the NBN and that no broadband access was currently available.

The safety of accessing the Bypass from Sneaths Road was mentioned when turning left to Ballina as no merge lane was available. Noise control issues were also a problem for some residents who back onto the bypass and who don't have noise walls.

The appearance of the shopping centre was claimed to detract from the village character. The range of shops was also a cause for concern with many wanting a large supermarket and access to more professionals such as doctors. The things important for Wollongbar's future 2038



Activities for kids, more parks and parks with more facilities were common themes when residents discussed their future priorities. The skatepark was mentioned in this context.

Local traffic issues such as a perceived need for traffic control along Rifle Range Road, at the commencement of the urban area east of the roundabout and on Plateau Drive, was mentioned by some residents. Many residents located on Plateau Drive suggested that a 50km speed limit was more appropriate for this road due to its topography and the number of children in the area.

The extent and connectivity of the footpath network in both the new and older parts of Wollongbar was frequently mentioned by residents. Connecting the footpath in Sneath Road with the footpath to the TAFE and back to Lismore Road was seen as a priority. By 2038 many residents considered that they would have access to a network of shared paths and footpaths throughout Wollongbar including access to new open space areas within the WUEA.

Retention of the buffer between Alstonville and Wollongbar was seen as desirable by many residents as it contributed to village character.

Better access to community transport and more frequent bus services were seen as becoming available by 2038.

The availability of more shops, especially a larger supermarket, was a priority issue for some residents together with local access to professional services including more health care related services.

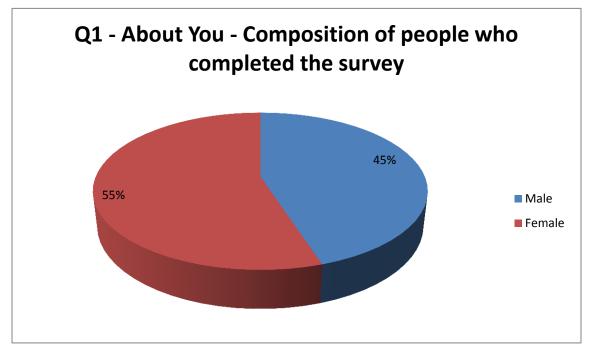
Generally the community was happy with the range of housing being provided within Wollongbar. Some suggested that greater opportunities for dual occupancy development should be provided within both the new and older parts of Wollongbar. Several residents

mentioned that the new release area was located on significant farmland and considered that opportunities for housing on this land should be maximised. This was balanced by those residents who wanted larger lots instead of what they perceived as small dense development.

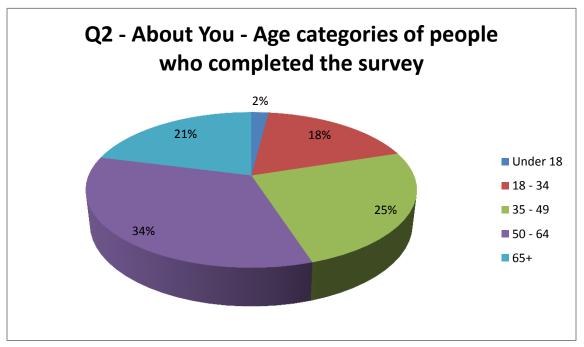
Overall the community was perceived as accepting growth but had a strong desire for the retention of the village atmosphere and sense of community that they said currently existed in Wollongbar.

## **On-line Survey Results**

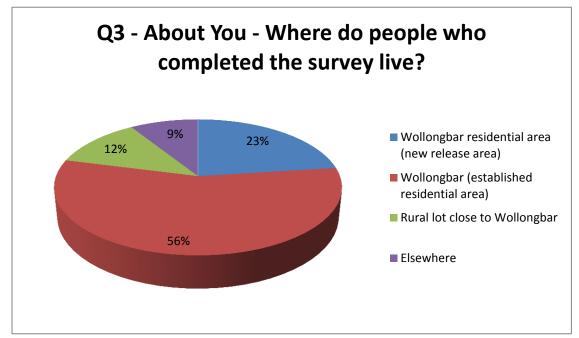
## **Question 1**



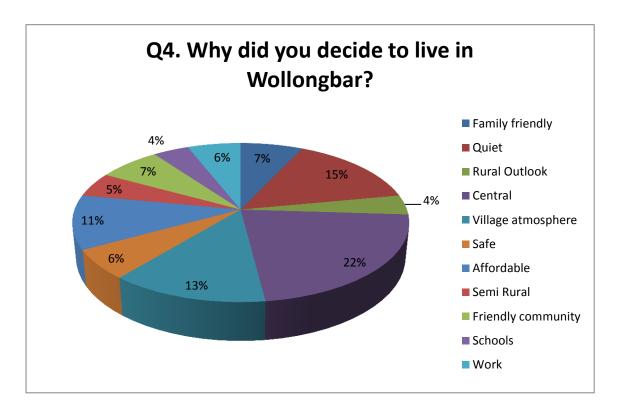
## Question 2



# **Question 3**



## **Question 4**



Our children went to school in Alstonville and when land became available in Wollongbar we built here in 1989. Our employment was in Lismore. 6/2/2017 12:14 AM

House cost compared to Alstonville 6/1/2017 10:40 PM To be close to family 6/1/2017 8:37 PM Quiet and peaceful area 5/31/2017 1:42 PM The best place to live, friendly neighbours, and out of the main centres. 5/30/2017 4:44 PM Family & location 5/30/2017 4:10 PM I moved here because i loved the small village atmosphere, the people are friendly. It is the perfect place to live . not much traffic noise, 5/29/2017 11:22 AM We moved from Brisbane Qld, 25 years ago. I considered my work at DPI Wollongbar and schools in Alstonville. Lismore is hotter, Ballina was a longer commute, so Wollongbar was our optimal choice. 5/28/2017 8:59 PM Affordable first home (in 2003), affordable second home (in 2008), affordable third home (pending construction in 2018), close to work, pressure free lifestyle. 5/24/2017 5:09 PM quite,safe 5/23/2017 3:46 PM moved because of family work transfer and wollongbar looledlikea nice area with a school nearby 5/23/2017 2:18 PM A growth area with changing and younger demographic profile. Close to SCU university, schools, and beaches at Ballina, Byron Bay and up and down the coast. Great roads to Gold Coast, Brisbane and Coffs Harbour 5/23/2017 9:53 AM because it close to school and is a nice safe area 5/22/2017 6:42 PM Country lifestyle. Quiet. Close to coast and Lismore (work). 5/22/2017 6:14 PM It seemed like a nice place to live, friendly people, safe environment. 5/20/2017 9:39 AM We love the location as it is close to everything and has a great climate. 5/18/2017 9:56 AM Affordable housing and proximity to Lismore and Ballina 5/13/2017 12:36 PM Moved from Goonellabah as partner wanted to. 5/11/2017 1:07 PM Quiet small town but with facilities & shops 5/9/2017 3:25 PM (currently vacant land) close to all existing shops & rural rainforest outlook 5/8/2017 4:27 AM Close to Lismore and Ballina. Small village with essential services conveniences. 5/7/2017 4:52 PM Lived in the area for 20 years to raise our children and now have stayed on as the area is semi rural great weather . 5/7/2017 12:12 AM Love the village atmosphere, close to work, rural outlook. 5/4/2017 7:53 PM

Safety, nice neighbours. Price, newish house that needed minimal renovation or maintenance, flatish block to allow easy access, younger population than Alstonville. Central location to Goonellabah and Ballina. 5/3/2017 4:51 PM Business owner who purchased an existing business in Wollongbar. My decision was based on it being a wonderful village style community with excellent growth prospects. 5/3/2017 11:50 AM Could afford it and it was promoted a "village" 5/1/2017 10:54 AM V Close proximity to husband's work and suitability of land to build house to accommodate needs. 4/28/2017 2:36 PM Rural environment with good access and proximity to Ballina, Lismore and Alstonville 4/26/2017 4:12 PM central location between ballina & Lismore, also close to Byron shire 4/25/2017 6:47 PM We decided to live just outside Wollongbar because it was semi- rural, a large 1/2 acre block; great views; great neighbourhood and next to farms (?my husband & I both grew up,on farms) 4/25/2017 12:29 PM Bought a buisness 4/24/2017 2:47 PM Nothing suitable was available in Ballina or Alstonville 22 years ago 4/24/2017 11:24 AM blocks of land being released in Wollongbar were better value than in Alstonville. We were already renting in Francis Avenue. 4/24/2017 11:06 AM Lived on farm before, liked wollongbar 4/24/2017 11:00 AM Near Wollongbar, I would have moved here if it was more affordable, it is the country lifestyle and a matter of luck, at the time. 4/23/2017 11:24 PM Wollongbar is such a beautiful little village, great community, friendly people and full of new life with young families, new homes we are slowly growing. 4/21/2017 4:48 PM Grew up here 4/21/2017 2:45 PM atmosphere. 4/21/2017 9:58 AM Good schools. Quiet area. No salt air. 4/21/2017 9:14 AM previously lived here 20 years ago 4/21/2017 9:02 AM We had the option of buying a unit in Ballina or a freestanding house in Alstonville/Wollongbar. We wanted our family to have the space of a freestanding house with a yard. We also liked what we had heard about the Public School here, where our kids now go. 4/20/2017 3:30 PM Affordable and location, close to all towns 4/20/2017 2:08 PM Rural outlook but central to Lismore & Ballina 4/19/2017 10:44 PM V convenient location 4/19/2017 2:55 PM The tranquility and easy distance not only to Alstonville but Ballina and Lismore.

4/19/2017 2:40 PM

We sold our Farm in Sneath's Road in 2002 and wanted to remain in the area.

4/19/2017 2:22 PM

Affordability of housing compared to Ballina

4/19/2017 10:50 AM

### Family friendly

4/19/2017 7:48 AM

Because of its community lifestyle and great schools and still close to ballina.

4/18/2017 9:31 PM

### Work

4/18/2017 9:01 PM

(Alstonville) because it is a small country quiet area

4/18/2017 8:57 PM

Small country town

4/18/2017 7:44 PM

Central to Lismore and Ballina. The smaller community feel Schools and preschools 4/18/20177:44 PM

Family friendly, central, climate, quiet with rural feel.

4/18/2017 7:30 PM

- quiet - convenient to Lismore and ballina - rural feel without the lack of facilities such as shops and cafes nearby - new and upcoming area full of young families and couples 4/18/2017 6:52 PM

Great school which wasn't too big, great community and central location

4/18/2017 5:58 PM

Quiet. Peaceful and not a busy built up area but still close enough to everything 4/18/2017 5:19 PM

Quiet, safe and beautiful

4/17/2017 7:21 PM

Because I love the small village/community feel and we loved the fact the blocks of land were large with a rural outlook when we bought ... great for bringing up a family! 4/12/2017 12:10 PM

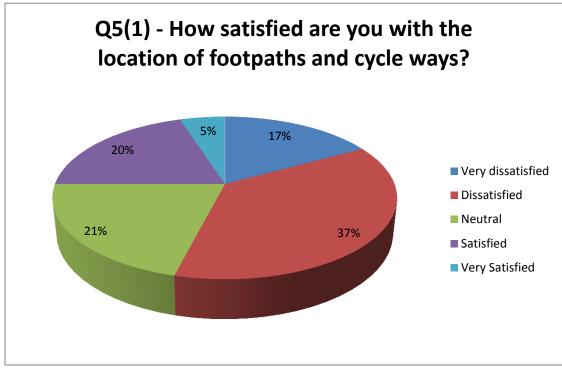
Houses were a little cheaper than Alstonville. There was not many houses to look at when we originally came to Ballina.

4/11/2017 2:24 PM

Former resident of wollongbar. Still own investment property there. Moved away to more convenient location for my teenage child.

4/11/2017 2:54 AM

# Question 5 (1)



# Question 6 (1)Thinking about your answer to Question 5(1) what influenced you to give your rating?

Footpaths are few and far between. Those bits newly constructed are close to school but in no way provide safe access around the neighbourhood for children wanting to walk all the way from home to school. Footpaths are necessary for the physical and mental health, wellbeing and safety for people of all ages and abilities. The residents of towns without footpaths are being discriminated against. Cycleways also are virtually non-existent on the plateau except for the path along Ballina/Lismore Road between Alstonville and Wollongbar.

6/2/2017 12:14 AM

## safety

6/1/2017 10:40 PM

There has been an unconstructed council footpath adjoining my property for the last 14 years. Access to this public pathway has been provided by myself and local residents for the last 14 years by by taking it upon ourselves to mow and maintain a grass strip enabling access for local residents and students to utilise the path.

6/1/2017 8:37 PM

footpaths plentiful, my street grass footpaths-OK

5/31/2017 1:42 PM

could be more. and they need to be maintained more often

5/30/2017 4:44 PM

A lot of these have already been completed

5/28/2017 8:59 PM

There are not any cycle ways and existing footpaths lead do not connect and lead to nowhere but have noted that footpaths are being upgraded along the path taken by the mayor on his regular morning walk

5/24/2017 5:09 PM

lots of popular areas not foot pathed -Riflerange

5/23/2017 3:46 PM

could be better footpaths near school

### 5/23/2017 2:18 PM

My answer refers tp the new cycleways along Plateau Drive of the Wollongbar Expansion Area (WEA)

5/23/2017 9:53 AM

not many paths throughout the new extension

5/22/2017 6:42 PM

There is a limited number here.

5/22/2017 6:14 PM

With obesity levels so high, it is critical that people have access to safe walking options. This includes footpaths in areas such as Rifle Range Road and Sneaths Road as many people are now walking on roadsides.

5/20/2017 9:39 AM

The footpaths need extending & completing, particularly along Riflerange Road & Sneaths Road.

5/18/2017 9:56 AM

The footpaths aren't completed in many areas and it's not possible to walk any distance in a circuit on a footpath

5/13/2017 12:36 PM

Not enough in Wollongbar. No laneways either . Needed for elderly, prams, young kids on bikes, school age kids, exercise nuts etc. Even the Lord Mayor walks on the road.....

### 5/11/2017 1:07 PM

Needs to be much more extensive footpaths that join up and travel to both sporting facilities & shops. There are a lot of people who walk for exercise in Wollongbar and roadways are not the safest way to do that but there is currently very few options for pathways.

5/9/2017 3:25 PM

more could be added into existing areas

5/8/2017 4:27 AM

Notable lack of footpaths in areas where people walk every day.

5/7/2017 4:52 PM

Some areas need upgrades

5/7/2017 12:12 AM

Need more cycleways separate to road traffic

5/4/2017 7:53 PM

High priority to address ASAP. Very few footpaths or cycleways. Very dangerous with growing population. Especially young kids and dog walkers etc that walk in our neigbour and ride their scooters and bikes. I would like to be able to drive and walk and ride safely on the roads and cyclepaths. Some laneways as areas to walk between houses might also be nice

5/3/2017 4:51 PM

### Non-user

5/3/2017 11:50 AM

Sufficient for my needs

5/1/2017 10:54 AM

Council is gradually improving these areas

4/28/2017 2:36 PM

There are missing links in connector path network

4/26/2017 4:12 PM

good

4/25/2017 6:47 PM

Grateful for what we have but would love to see the footpath continued between Plateau Dr and the TAFE underpass on Sneaths Road

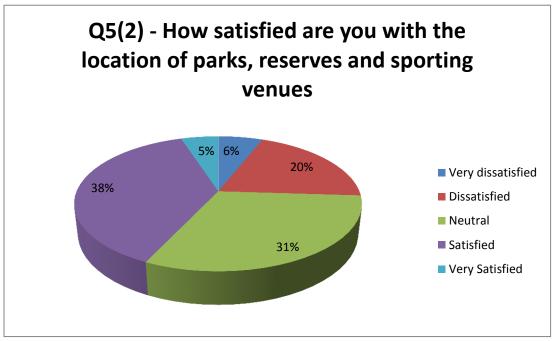
4/25/2017 12:29 PM

At present population Ok but with an increase questionable

4/24/2017 11:24 AM rifle range Rd highest priority & Sneath Road (on PAMP due for completion 2016) 4/24/2017 11:06 AM Infrastructure is there, needs up-grade and connection to Alstonville 4/23/2017 11:24 PM Not enough for population growth 4/23/2017 12:19 PM my wife and I walk everyday...wish we had more footpaths - not good to see elderly people walking on the roads. not safe. 4/21/2017 4:48 PM The location and amount of footpaths is adequate 4/21/2017 2:45 PM Lack of footpaths and cycleway. 4/21/2017 9:58 AM Adequate 4/21/2017 9:15 AM Ok. Do not use much 4/21/2017 9:14 AM Lack of 4/21/2017 9:02 AM They are not prominent enough, especially around the public school. 4/20/2017 3:30 PM Sneath rd is unsafe when cars come out the TAFE 4/20/2017 2:08 PM The footpath on sheaths road needs to be finished between Plateau Drive and the highway. 4/19/2017 10:44 PM I like the added footpath on Sneaths rd. It's a great place to walk and cycle 4/19/2017 2:55 PM Very few if any cycleways. Many frontages only have grass which looks very pleasant but walkers have to use the road which can be dangerous 4/19/2017 2:40 PM There are hardly any footpaths in our area 4/19/2017 2:22 PM There doesn't seem to be enough footpaths on the busy roads. It makes it tough for children to get around 4/19/2017 10:50 AM Rifle range road is extremely unsafe especially for school kids coming from plateau drive estate 4/19/2017 7:48 AM alot of streets in the exisiting residential area dont have footpaths 4/18/2017 9:31 PM Hard to manage staying on the path with a pram/person with a disability 4/18/2017 8:57 PM As am mother of young boys there is no footpaths for us to walk to school or ride our bikes. Hellyar Drive to simpson Ave we have to walk along peoples front yards or on the busy roads. 4/18/2017 7:44 PM I have 3 young children and I dont always feel safe to taking them bike riding and makes it hard to teach them to ride. A safe bike track wod be amazing and get kids active and outside. 4/18/2017 7:44 PM Lots of footpaths on popular walking routes (sneaths road, rifle range road etc.) are not continuous and do not always link up 4/18/2017 6:52 PM

No footpaths along rifle range Rd or past the school closer to the sc hops 4/18/2017 5:58 PM Not enough footpaths. What cycleways? Do they even exist in wollongbar 4/18/2017 5:19 PM Rifle range Rd and Sneaths Rd need footpaths 4/17/2017 7:21 PM No cycleways and riding into town on rural roads is dangerous 4/14/2017 6:56 PM It would be great to have the footpath finished past the tafe and perhaps some water stations and bins along the paths. 4/12/2017 12:10 PM Need a footpath from corner of wollongbar drive to the roundabout. 4/11/2017 2:24 PM They barely exist within wollongbar 4/11/2017 2:54 AM

# Question 5(2)



## Question 6 (2)Thinking about your answer to Question 5(2) what influenced you to give your rating?

I can think of only 4 play areas suitable for small children scattered around the town and they cater to children aged 3 to 8.

6/2/2017 12:14 AM

new ones

6/1/2017 10:40 PM

I no longer utilise these facilities

6/1/2017 8:37 PM

can access if required - do not use personnally

5/31/2017 1:42 PM

There fine at the moment

5/30/2017 4:44 PM

The parks are well located and the new, as yet unopened sporting grounds, with road access to Wollongbar and Alstonville are excellent

5/28/2017 8:59 PM

Most parks and sporting fields are in an ok location but how about doing away with the gate for the new sporting fields? Its not public space if only sporting clubs have keyed access. Play ground facilities for younger kids are few and do not inspire families to gather and interact.

### 5/24/2017 5:09 PM

great except for no access to back yard =gate locked

5/23/2017 3:46 PM

Apex Park/Crawford Park is good. Others not as good.

5/23/2017 9:53 AM

Not many parks but VERY unhappy with the location of the proposed skate park in Wollongbar. This is not an appropriate location for this type of facility and needs rethinking!

5/22/2017 6:14 PM

There seem to be quite good parks in the area 5/20/2017 9:39 AM

I think the parks and sports fields are pleasant green spaces 5/13/2017 12:36 PM Not enough green space in Avalon development now or proposed 5/11/2017 1:07 PM Generally well provided 5/9/2017 3:25 PM new facilities under construction will be great when open 5/8/2017 4:27 AM No comment 5/7/2017 12:12 AM All good 5/4/2017 7:53 PM Need more greenspace for new development especially with growing population. This would allow people to get off the roads. Need parks to walk dogs in and for kids to play on as block size is very small 5/3/2017 4:51 PM New development will be a fantastic facility 5/3/2017 11:50 AM Well served in this area 5/1/2017 10:54 AM 4/28/2017 2:36 PM No a high user therefore satisfied with minimum use I have 4/26/2017 4:12 PM good 4/25/2017 6:47 PM There is a lack of green space especially small lots just a block here or there as apark needed. Breathing space with trees. 4/24/2017 11:24 AM local parks, sporting venues, large space for family recreation lacking. 4/24/2017 11:06 AM More than many places, seem to connect with back lanes and a variety (bushland and open spaces) 4/23/2017 11:24 PM I thinking that all the parks, sporting grounds are in close proximitory for me. 4/21/2017 4:48 PM Locations of parks are really not central to the populus 4/21/2017 2:45 PM Lacking in community inclusive parks with facilities. 4/21/2017 9:58 AM Need more 4/21/2017 9:15 AM Good 4/21/2017 9:14 AM excellent 4/21/2017 9:02 AM Hill Park is in a well positioned location with good visibility and easy access. 4/20/2017 3:30 PM N/A 4/20/2017 2:08 PM There are a few parks however they are only small. The one at the cricket ground is old and dirty. 4/19/2017 10:44 PM ongoing concern about skate park and how it will affect area.

4/19/2017 2:55 PM

These are adequate for the population

4/19/2017 2:22 PM

I love the idea of the new sporting fields, they will be great. I'm concerned there's no parks and recreational facilities near the new developments for teens. The skate park will be good, although if we don't give older kids a place to exercise or burn energy then we could see a spike in senseless vandalism by board teenagers. We need to make sure kids stay engaged with activity and the community as they get older or we will all suffer as a result.

4/19/2017 10:50 AM

Please put the skatepark at the sporting fields and a new park at rifle range road roundabout

4/19/2017 7:48 AM

could be a real opportunity to create a park worth travelling to.. as parents we are always looking for a great park to take the kids to, that park doesnt exist in wollongbar. 4/18/2017 9:31 PM

Not utilised enough

4/18/2017 8:57 PM

We need a skate park or bike park for the kids to ride an play

4/18/2017 7:44 PM

Need a bigger park, bbqs picnic tables or at least shade cover on current one near school

4/18/2017 7:44 PM

A proposed skate park should not under any circumstances be located in a residential area (eg plateau drive)

4/18/2017 6:52 PM

Not satisfied with the location of the main sporting field

4/18/2017 5:19 PM

Just have issues with location of new skate park

4/17/2017 7:21 PM

Parks are not well linked to paths and cyclways

4/14/2017 6:56 PM

If we ever get the new rugby fields I would then say highly satisfied.

4/12/2017 12:10 PM

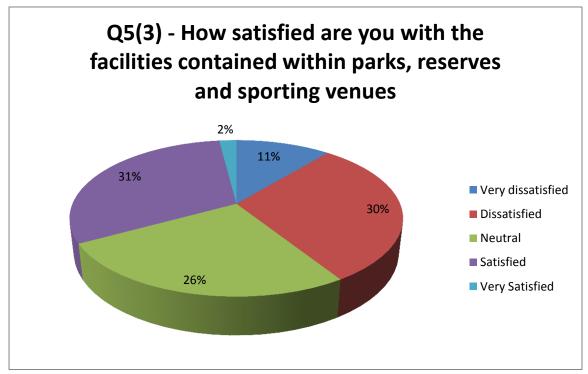
Cannot access one of the new parks without walking onto rifle range road

4/11/2017 2:24 PM

Appropriate to population

4/11/2017 2:54 AM

# Question 5 (3)



# Question 6 (3)Thinking about your answer to Question 5(3) what influenced you to give your rating?

The choice of equipment in each little reserve is limited. There are no playgrounds with creative play or physical activity equipment for different skill levels. There are very few benches, no picnic tables and no toilet amenities. The cricket oval is well tended but again there are no amenities for people with disabilities to walk, roll in wheelchairs, strollers, etc. and nowhere to sit to watch people at play.

6/2/2017 12:14 AM N/A 6/1/2017 8:37 PM see previous answer 5/31/2017 1:42 PM Fine at the moment 5/30/2017 4:44 PM Good 5/28/2017 8:59 PM Wollongbar's open space harks back to a past male dominated organised sport era. Times have changed and so should our open space. Make open space for everyone. 5/24/2017 5:09 PM great 5/23/2017 3:46 PM Needs gas BBQ facilities and needs swings. monkey bars and nets for children. Need special padding floror mats for OHS and WHS 5/23/2017 9:53 AM Parks with swings limited 5/22/2017 6:14 PM I don't really use them so can't comment

5/13/2017 12:36 PM

More access to toilet facilities & alternative uses for older people

5/9/2017 3:25 PM

looking forward to the construction of the skate park

5/8/2017 4:27 AM

No comment

5/7/2017 12:12 AM

None in our new development area at all to comment on. Do not want a skatepark off Rifle Range Road. Not appropriate for residential area in Wollongbar. Brief visit to new sports ground - would like to suggest exercise stations and more running paths as an addition. Similar to Nesbitt Park and other parks usually along the foreshore. Great opportuinty to use it for Boot Camp circuit training etc not just organised group sports. 5/3/2017 4:51 PM

New development will be a fantastic facility

5/3/2017 11:50 AM

Hills Park needs more playground equipment, BBQ, seating and shade

4/28/2017 2:36 PM

No a high user therefore satisfied with minimum use I have

4/26/2017 4:12 PM

good

4/25/2017 6:47 PM

very few areas with trees park bench and toddlery equipment

4/24/2017 11:24 AM

some inconvenience for weekend hirers of Hall as cricket club members / supporters use front / side verandah areas during summer.

4/24/2017 11:06 AM

That's where the potential really is, Japanese gardens (TAFE???) prevent this land or any public land being sold off with attractive gardens that create peace and harmony etc. 4/23/2017 11:24 PM

Not enough for population growth

4/23/2017 12:19 PM

need more water bubblers and toilets at older venues, more larger and clearer signs coming into Wollongbar, informing people or visitors to our town whats available, eg Supermarket, Doctors, Tavern, Dental or a medical centre..

4/21/2017 4:48 PM

Really nothing but kids equipment and not enough of a range of even that 4/21/2017 2:45 PM

Lacking.

4/21/2017 9:58 AM

Need more variety

4/21/2017 9:15 AM

Ok. Good when Wollongbar opens.

4/21/2017 9:14 AM

### good

4/21/2017 9:02 AM

Could have more taps/bubblers and shaded seating.

4/20/2017 3:30 PM

N/A

4/20/2017 2:08 PM

There are very few toilets or taps etc

4/19/2017 10:44 PM

park off Bolwarra is not suitable for young children. It attracts older children and teenagers who vandalise amenity

4/19/2017 2:55 PM

They seem adequate

### 4/19/2017 2:40 PM

### A bit short on toilets

4/19/2017 2:22 PM

I'm not sure what the answer is here, however there doesn't seem to be much space for older kids or things to keep then occupied around own, especially the new Plateau drive estate. Hopefully the new park and skate facility will help

4/19/2017 10:50 AM

More BBQ and family recreation space

4/19/2017 7:48 AM

outdated and mediocre equipment. no wow factor

4/18/2017 9:31 PM

Dirty and unclean

4/18/2017 8:57 PM

Ran down. Grass is rarely mowed an a few of then have no shade (one near the oval) wet or to hot for kids to play on.

4/18/2017 7:44 PM

Public toilets there either is none or they are horrible. And again bbqs picnic tablets would be great.

4/18/2017 7:44 PM

Great as far as I've seen

4/18/2017 6:52 PM

Would like to see better playgrounds

4/18/2017 5:58 PM

### Great

4/17/2017 7:21 PM

New park in new residential development has crap equipment, not suitable for a variety of ages. It lacks shade or trees and isn't attractive to children or adults. 4/14/2017 6:56 PM

as above

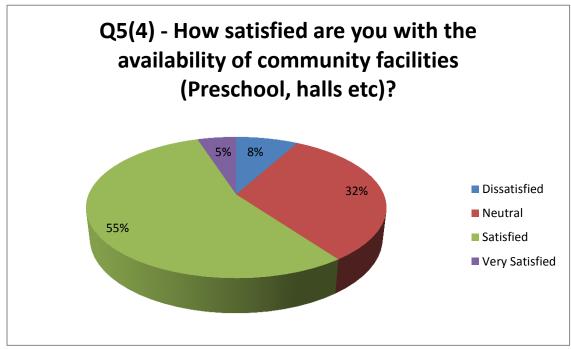
4/12/2017 12:10 PM

When the netball courts are built and the facilities it will be good

4/11/2017 2:24 PM

All lack decent, clean, maintained facilities that are accessible to all

# Question 5 (4)



## Question 6 (4)Thinking about your answer to Question 5(4) what influenced you to give your rating?

I approve of the church being able to use the school facilities. Is there a way small informal groups of people, adults and children could feel free to use the school basketball/netball courts on weekends or after school to encourage skill development, physical fitness and outdoor play to counter the prevalence of indoor screen time and obesity problems.

6/2/2017 12:14 AM do not use.

5/31/2017 1:42 PM

Fine at present, will need improving with population

5/30/2017 4:44 PM

Wollongbar Hall and the Tavern provide facilities

5/28/2017 8:59 PM

We have never had a problem finding places in day care, preschools and primay school.  $5/24/2017\ 5:09\ \text{PM}$ 

I'm not a big user of these

5/23/2017 9:53 AM

Don't really utulise

5/13/2017 12:36 PM

Could have more facilities for middle aged & older people

5/9/2017 3:25 PM

new facilities at new sports grounds need to be constructed

5/8/2017 4:27 AM

Need for more as the community grows

5/7/2017 12:12 AM

Pool- awesome, can't wait for development conclusion

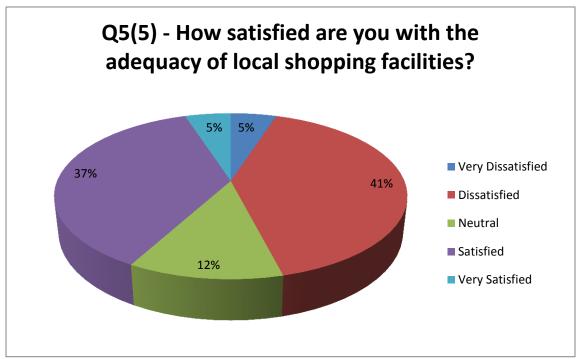
5/4/2017 7:53 PM

Hall very tired and could do with a facelift, additional comfortable chairs and good quality tables. Needs new coat of internal paint to brighten it up. Community art projects

(mosaics/murals etc) Should be a community hub with lots of events as close to PreSchool and School. Source existing event organizers and promote use of of hall for their events (eg choir, weddings, Nia dance, movie nights, live music, karaoke) 5/3/2017 4:51 PM Non-user. Minimal exposure. 5/3/2017 11:50 AM well served 5/1/2017 10:54 AM Expansion needed due to growing population 4/28/2017 2:36 PM No a high user therefore satisfied with minimum use I have 4/26/2017 4:12 PM good 4/25/2017 6:47 PM preschool currently expanding. Hall is a good community space and under utilised. 4/24/2017 11:06 AM the hall is great, just got to find a way to provide more activities, a connection with the outdoors, monument in park about its history, paths, could make people become interested 4/23/2017 11:24 PM Not enough for population growth 4/23/2017 12:19 PM We need an over 50's Retirement village, possibly on the old drive Inn site. 4/21/2017 4:48 PM Good amount and central to populus 4/21/2017 2:45 PM OK 4/21/2017 9:58 AM Ok 4/21/2017 9:15 AM Ok 4/21/2017 9:14 AM good 4/21/2017 9:02 AM I'd love to see more communal places, the skate park will be great when finished. 4/20/2017 3:30 PM N/a 4/20/2017 2:08 PM More markets or community events would be good for the community 4/19/2017 10:44 PM As there is only one hall in Wollongbar - due to the population growth of this suburb more community facilities mayhave to be built. 4/19/2017 2:40 PM Adequate 4/19/2017 2:22 PM Haven't really noticed much or needed to access any so far. 4/19/2017 10:50 AM Enough to serve the community at this stage 4/18/2017 6:52 PM Good 4/17/2017 7:21 PM Some more facilities for teenagers would be good. A large function centre to hold events would also be fantastic. 4/12/2017 12:10 PM

Wollongbar Hall needs updating 4/11/2017 2:24 PM Severely lacking 4/11/2017 2:54 AM

# Question 5 (5)



# Question 6 (5)Thinking about your answer to Question 5(5) what influenced you to give your rating?

The present shopping facilities are adequate for me but when more are needed I would like t see a village square style with a community meeting place in the centre, - a performance place suitable for outdoor entertainment and celebrations. keep the car parking on the outer edges.

6/2/2017 12:14 AM

empty businesses

6/1/2017 10:40 PM

The loss of the Bellowing Bull restaurant was disappointing

6/1/2017 8:37 PM

adequate for part time shopping. Ballina or Lismore close for weekly shopping. 5/31/2017 1:42 PM

Need to have major supermarket to help with growing suburb 5/30/2017 4:44 PM

Woolworths supermarket should be included in the local shopping area 5/30/2017 4:10 PM

Good. It was always the intention to have shopping in Wollongbar with the main centre for larger supermarkets, banks, restaurants, accounting and legal services and medical clinics to be in Alstonville and serving Wollongbar.

5/28/2017 8:59 PM

Coles Alstonville is no longer adequate to serve the needs of the growing plateau community. The shops at Wollongbar do little to inspire spending or act as a place for the community to gather. 5/24/2017 5:09 PM

Coles at Alstonville is good 5/23/2017 9:53 AM

Very limited in Wollongbar.

5/22/2017 6:14 PM

I think that this could be greatly improved. There is space for a really good shopping centre. It would be wonderful to see restaurants in the area as well. 5/20/2017 9:39 AM It will be good for Wollongbar when the retail area is further developed. 5/18/2017 9:56 AM

There is the bare minimum shopping facilities but more comprehensive shopping choices and a larger array of cafes and restaurants would be great.

5/13/2017 12:36 PM

Could have more extensive facilities such as larger more extensive grocery/general store.

5/9/2017 3:25 PM

good to see new businesses need some more

5/8/2017 4:27 AM

There could be more choices

5/7/2017 12:12 AM Supplemented by Alstonville shops

5/4/2017 7:53 PM

Pretty good. Could do with more tenants. Computer shop, gym, gelato shop to encourage kids, art studio space, art and craft supplies, Dress Shop, Accountant, new age coffee shop - encourage socialsiing by having more tables outside, SCCU bank outlet, Vet, Pathology outlet, Something for families and elderly people 5/3/2017 4:51 PM

Limited offer to attract new home builders / residents

5/3/2017 11:50 AM

Any more will further detract from the village atmosphere

5/1/2017 10:54 AM

Need to attract more variety of shops due to growing population

4/28/2017 2:36 PM

Offers convenience without over commercialising area

4/26/2017 4:12 PM

good

4/25/2017 6:47 PM

Would be great to have more Medical and a larger supermarket with competitive prices to those in G'bahn& Alstonville

4/25/2017 12:29 PM

Pity the newsagent has gone. Perhaps a bigger supermarket to stop people travelling to other centres.

4/24/2017 11:24 AM

need for an adequate medical practice

4/24/2017 11:06 AM

They are good for the size but there are very few, shade and healthy produce store would be an advantage, not even a bakery, not healthy enough

4/23/2017 11:24 PM

Not enough for population growth

4/23/2017 12:19 PM

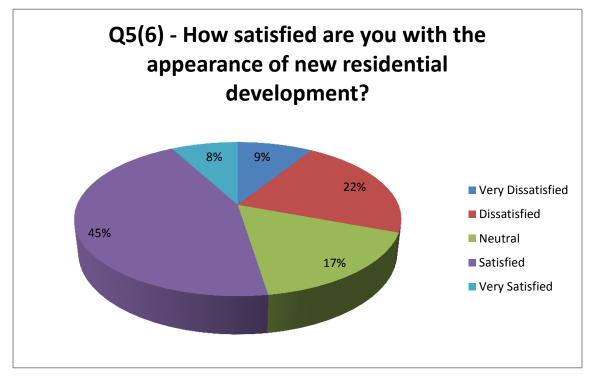
It needs knocking down..and may be Councill can mediate with New Owners and property developers to come up with a new design for the shopping centre which would include those current properties either side of the Shopping centre to expand it making it a much bigger and brighter place to shop, as locals don't support the local shops, the shops that are there are not attracting locals, local prefer to shop either in Alstonville or Ballina / Lismore. We need a medical centre.

4/21/2017 4:48 PM

There is only one little shopping district and it's generally lacking and overpriced with the exception of cafe 53 which is amazing

4/21/2017 2:45 PM Adequate. 4/21/2017 9:58 AM Ok now - need more later 4/21/2017 9:15 AM Close enough to Alstonville. 4/21/2017 9:14 AM Adequate. A coffee shop would be great! 4/20/2017 3:30 PM we need affordable groceries, so we can shop locally 4/20/2017 2:08 PM It would be good for the town to have a better variety of shops such as a Woolworths or a target, perhaps some specialty stores. A bakery, pizza store, restaurants and takeaway. There are no cafes and everything shuts so early. 4/19/2017 10:44 PM OK 4/19/2017 2:55 PM Would be nice if some of the empty shops could be filled 4/19/2017 2:40 PM Mostly shop in Goonellabah because of size and variety 4/19/2017 2:22 PM There just isn't much around. We do 98% of our shopping in surrounding towns, and the close proximity to Alstonville and Goonellabah helps. 4/19/2017 10:50 AM Only basic shops available 4/19/2017 7:48 AM could always be more choice with cafes and takeaway and groceries fruit and veg. 4/18/2017 9:31 PM Small and not a great choice 4/18/2017 8:57 PM Happy with the shopping facilities 4/18/2017 7:44 PM Need more shops and local cafes. I always head to alstonville to get a good selection. 4/18/2017 6:52 PM Need more stores like bakery butcher and cafe 4/18/2017 5:58 PM Overpriced local supermarket, only go if really need something otherwise its a trip to Alstonville or Ballina 4/18/2017 5:19 PM Need a major shop like Coles or Aldi 4/17/2017 7:21 PM Not much variety but corner store and chemist cover the basics. Access to a car is necessary to get anything more than basics 4/14/2017 6:56 PM It would be great to have another larger supermarket to give make Coles more competitive. 4/12/2017 12:10 PM Nearly always going to Alstonville as there is only IGA 4/11/2017 2:24 PM Minimal available. High cost prohibits grocery shopping within wollogbar. 4/11/2017 2:54 AM

# Question 5 (6)



# Question 6 (6) Thinking about your answer to Question 5(6) what influenced you to give your rating?

Ugly! Too small blocks with native trees demolished and no thought to life after blocks sold.

5/31/2017 1:42 PM Fine

### 5/30/2017 4:44 PM

we dont need anymore development in Wollongbar. it is perfect the way that it is. 5/29/2017 11:22 AM

### Good

5/28/2017 8:59 PM

Mostly ok but I scored harshly as there is little in the way of controlling the epidemic of colorbond fencing. It might be ok in an industrial estate but endless walls of 1.8 m colorbond fencing - e.g. Tectonia place - is offensive. It stops casual interaction between neigbours and divides the community. Its Wollongbar not Mt Druit!!

### 5/24/2017 5:09 PM

It's good to see residential development around the Wollongbar Expansion Area (WEA). As a growing area with a younger demographic we need more sustainable housing such as units surrounded by lots of greenspace. This will make for a unique, affordable and green development and motivate other Councils to raise the standard. 5/23/2017 9:53 AM

looks bare and unnatural, not many trees or bright plants in new residential area 5/22/2017 6:42 PM

I hate the current work taking place. The blocks are very small and it looks as if the area is going to get overcrowded. Blocks have no space to allow tree planting. 5/20/2017 9:39 AM

It looks like a ghetto. the streets are too narrow & the blocks too small  $5/18/2017\ 9{:}56\ \text{AM}$ 

The new residential areas around Plateau Drive look like ghettos already.

5/13/2017 12:36 PM

5/11/2017 1:07 PM New developments blocks & roadways are too small leading to the appearance of overcrowding in a rural small town.

5/9/2017 3:25 PM

OK if you are into project homes

Too many houses close together

5/8/2017 4:27 AM

Great planning

5/7/2017 12:12 AM

Plateau arrive too narrow for car parked on both sides of road

5/4/2017 7:53 PM

Needs more open space and trees and plants to attract birds. Needs bike paths.

5/3/2017 4:51 PM

Modern, attractive, suits new young families.

5/3/2017 11:50 AM

Enough. the green space is diminishing rapidly

5/1/2017 10:54 AM

New areas have appealing appearance

4/28/2017 2:36 PM

Happy with recent development standard

4/26/2017 4:12 PM

good

4/25/2017 6:47 PM

I am very concerned with the UNDER size of the blocks in the new subdivisions. We are a large country why do we need to squeeze so many houses into these tiny blocks with no backyards for children to play so end up on the street playing

4/25/2017 12:29 PM

Blocks are so small there is no room for gardens or large shrubs

4/24/2017 11:24 AM

leves no opportunity for improving streets-cape with plantings. Homes very close to street in most cases.

4/24/2017 11:06 AM

Most housing is middle-range, better than many places

4/23/2017 11:24 PM

Prefer farmland to be left as is

4/23/2017 12:19 PM

the homes on the newly residential sites look very good. Block of land need to be a little larger not below 800sqm.

4/21/2017 4:48 PM

Looks fine

4/21/2017 2:45 PM

### OK

4/21/2017 9:58 AM

## Good

4/21/2017 9:15 AM

## Ok

4/21/2017 9:14 AM

### good

4/21/2017 9:02 AM

A little crammed. Lacking vegetation of established areas.

4/20/2017 3:30 PM

lovely to walk around

4/20/2017 2:08 PM

Estates look nice, some centre islands with trees in them. Maybe some static gym equipment along the paths and cycle ways.

4/19/2017 10:44 PM

hate the messy appearance of open areas. Like open areas and new trees which have been planted along creeks.

4/19/2017 2:55 PM

Houses, houses everywhere, so close together, how sad

4/19/2017 2:40 PM

New blocks too small, houses too close. Some tennis court size

4/19/2017 2:22 PM

The homes are nice enough, although the density and lack of recreation facilities close by could result in a bit of a melting pot down the track. It just seems that there are a lot more people now, especially kids and we're not giving them any outlets for there development. I feel that kids need to have access to recreation and social outlets or they'll just put that energy into destructive pursuits, then the community suffers (especially the kids)

4/19/2017 10:50 AM

We live in the new development and love it

4/19/2017 7:48 AM

Becoming over populated for such a small area (small blocks more houses/more money) 4/18/2017 8:57 PM

Aesthetically pleasing

4/18/2017 6:52 PM

Houses look very close together and small blocks. But overall look like nicely built and designed homes

4/18/2017 5:19 PM

Houses in area look great

4/17/2017 7:21 PM

Little open space, housing would have been better with medium density allowing more open spaces. No street trees and blocks are too small to allow people to plant trees in their yards

4/14/2017 6:56 PM

New areas look good but blocks are too small.

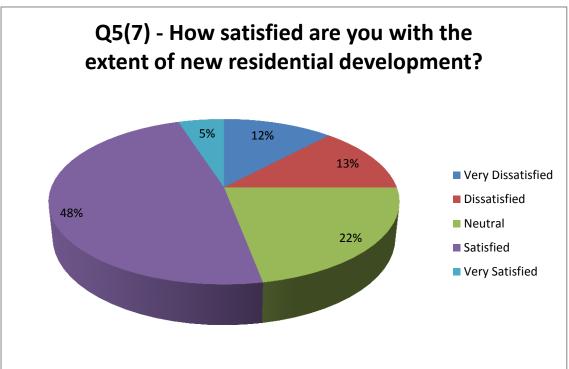
4/12/2017 12:10 PM

Looks good, kids are using the brick wall to climb and jump off. Rifle range road

4/11/2017 2:24 PM

No opinion 4/11/2017 2:54 AM

# Question 5 (7)



## Question 6 (7)Thinking about your answer to Question 5(7) what influenced you to give your rating?

I believe we need to maintain more green space between the developments and where possible preserve rainforest remnants and encourage their extension.

### 6/2/2017 12:14 AM

Greater availability to flatter land for more affordable housing construction is in my opinion imperative for young families and first home buyers.

### 6/1/2017 8:37 PM

hopefully none, but if more then some thought should be given to larger blocks with trees saved where possible.

#### 5/31/2017 1:42 PM Fine

## 5/30/2017 4:44 PM

Following the ridge lines around to the TAFE and extending away from the Bruxner Hwy are logical directions.

### 5/28/2017 8:59 PM

It is always hard to watch native bush and farm land be cleared to make way for residential development. However, it is needed on the plateau and I think current plans are acceptable. Perhaps the land releases should be occurring more quickly to improve affordability, however.

### 5/24/2017 5:09 PM

It's good to see residential development around the Wollongbar Expansion Area (WEA). As a growing area with a younger demographic we need more sustainable housing such as units surrounded by lots of greenspace. This will make for a unique, affordable and green development and motivate other Councils to raise the standard.

### 5/23/2017 9:53 AM

un natural looking very concrete not much greenery 5/22/2017 6:42  $\ensuremath{\mathsf{PM}}$ 

I don't have a problem with the extent of development just the poor quality 5/13/2017 12:36 PM Slow - needs to be finished quicker 5/11/2017 1:07 PM The extent of residential development has not been matched but infrastructure such as pathways, cycleways, shopping etc. 5/9/2017 3:25 PM future plan for increased densities close to shops 5/8/2017 4:27 AM Able to meet the needs of growth 5/7/2017 12:12 AM Larger blocks of land encourages outside activity - surely will assists obesity issues 5/4/2017 7:53 PM Would be good if all the roads went in at once rather than in small stages as very disruptive to resiendents 5/3/2017 4:51 PM Slower than anticipated. 5/3/2017 11:50 AM ditto 5/1/2017 10:54 AM 4/28/2017 2:36 PM Happy with current extent but not sure of what else is planned 4/26/2017 4:12 PM good 4/25/2017 6:47 PM I am happy for residential development to extend PROVIDED the size of the blocks are enlarged. 4/25/2017 12:29 PM Going to plan 4/24/2017 11:06 AM Don't like space being taken away and space not given elsewhere, even a look-out or something, everyone has a need to get out of their comfort zone and away from problems without going a long way, sometimes 4/23/2017 11:24 PM Far too extensive 4/23/2017 12:19 PM yes good. 4/21/2017 4:48 PM Enough of it as is 4/21/2017 2:45 PM OK 4/21/2017 9:58 AM Good planning 4/21/2017 9:15 AM Needs more 4/21/2017 9:14 AM good 4/21/2017 9:02 AM Significant, but exciting to see growth in this lovely community. 4/20/2017 3:30 PM good job at developing 4/20/2017 2:08 PM

The land releases are disappointingly smaller and smaller blocks. It is the only thing that will make me leave Wollongbar if I cannot get a block that is bigger than 1000m2. Most blocks are only half that size.

4/19/2017 10:44 PM

Extending all the time, when does it stop.

4/19/2017 2:40 PM

Again, it just seems a little dense for the amount of community space that has been allotted. I live very close to the new Plateau Drive estate and can start to see that tensions are on the rise within the residence and groups of children with nothing to stimulate them.

4/19/2017 10:50 AM

It's a growing place and it will keep growing which is fine with me  $4\!/18\!/2017~6\!:\!52~\text{PM}$ 

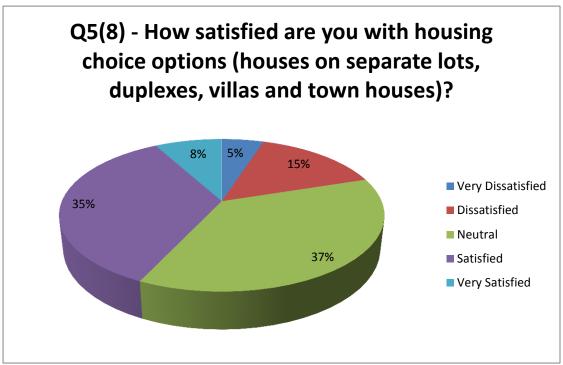
Good, just need more shopping options instead of Alstonville 4/17/2017 7:21 PM Ok

4/11/2017 2:24 PM No opinion



### Photo 2 – Land Sale Sign Plateau Drive Wollongbar April 2017

# Question 5 (8)



## Question 6 (8)Thinking about your answer to Question 5(8) what influenced you to give your rating?

I would like to think those people with low incomes and needing to rent could be accommodated in our community mixed in with larger houses, not relegated to the backlots.

### 6/2/2017 12:14 AM

Ability to have larger lots sizes in subdivisions and more access to dual occupancy lots for elderly, disabled and first home buyers would benefit the area.

6/1/2017 8:37 PM

brick & tile or colourbond roofing

5/31/2017 1:42 PM

### Good

5/30/2017 4:44 PM

### Good

5/28/2017 8:59 PM

It is important to have a mix of housing types. The current density is appropriate. 5/24/2017 5:09 PM

It's good to see residential development around the Wollongbar Expansion Area (WEA). As a growing area with a younger demographic we need more sustainable housing such as units surrounded by lots of greenspace. This will make for a unique, affordable and green development and motivate other Councils to raise the standard.

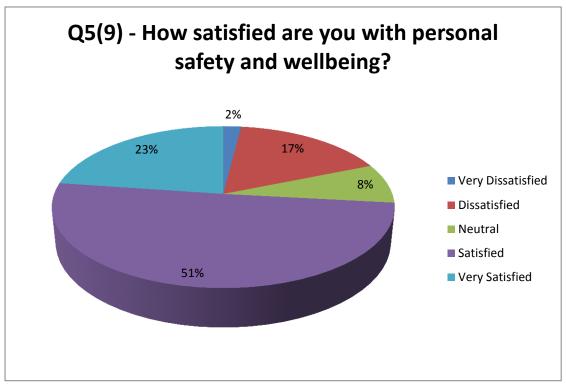
### 5/23/2017 9:53 AM

It may as well be high density housing in the new areas as the houses are all built on top of each other and overrun with vehicles

5/13/2017 12:36 PM Appears to be a range 5/9/2017 3:25 PM only housing choices currently need to consider some medium density sites with incentives for affordable/small housing 5/8/2017 4:27 AM There appears to be different options for families to choose 5/7/2017 12:12 AM Larger blocks can also fit granny flat so cheaper, smaller options 5/4/2017 7:53 PM Not suitable for high density housing 5/3/2017 4:51 PM Reasonably adequate choices for varying requirements. Very low vacancy rate for rental properties. 5/3/2017 11:50 AM Low level accommodation needed for ageing population 4/28/2017 2:36 PM Happy with current choices 4/26/2017 4:12 PM dood 4/25/2017 6:47 PM Aged care facility 4/24/2017 2:47 PM Limited 4/24/2017 11:06 AM Land still needs to be available for granny flats etc. That's all some people can afford and don't like the social issues that come with regular units, options can mean avoiding some issues, sometimes. 4/23/2017 11:24 PM due to the fact the blocks are small, homes being built are either 2 storey or single dwellings with no backyards for kids to play in... 4/21/2017 4:48 PM Keep the status quo 4/21/2017 2:45 PM OK 4/21/2017 9:58 AM Single block 4/21/2017 9:15 AM Increase supply 4/21/2017 9:14 AM There are lots of options and they are adequately priced. 4/20/2017 3:30 PM Reasonably choice as such. But new housing estates are all the same. No variety. Small blocks suit some people. Larger block offerings are needed to suit growing families. You cannot build a big enough house and there will never be room for a pool, shed or side access. 4/19/2017 10.44 PM That's for the owner to decide I think. 4/19/2017 2:40 PM Theres a good mix of large and medium sized house blocks. The appeal of Wollongbar is it's low density, the introduction of units and high density living will have a negative affect on the community feel of the town. 4/19/2017 10:50 AM Keep it quiet

4/18/2017 8:57 PM Plenty of options 4/18/2017 6:52 PM Great 4/17/2017 7:21 PM All 3/4 bedroom houses with a few duplexes. Little attention paid to future needs of frail elderly or people with disabilities 4/14/2017 6:56 PM Ok 4/11/2017 2:24 PM No opinion 4/11/2017 2:54 AM

# Question 5 (9)



# Question 6 (9) Thinking about your answer to Question 5(9) what influenced you to give your rating?

Footpaths needed on all streets on at least one side of the road if not both sides for residents using wheelchairs, gophers, prams and bicycles etc.

6/2/2017 12:14 AM

I have not felt threatened and feel that the area is generally a safe one

5/31/2017 1:42 PM

#### Excellent

5/30/2017 4:44 PM

There is no local police presence. Thefts and harrassment from young male teenagers is becoming a huge problem

5/30/2017 4:10 PM

#### Good

5/28/2017 8:59 PM

Wollongbar is a very safe place to live. I rarely hear of any criminal activity. My family feel safe and we enjoy the quiet lifestyle that Wollongbar offers.

5/24/2017 5:09 PM

crime is becoming a problem

5/23/2017 3:46 PM

I always feel safe in Wollongbar.

5/23/2017 9:53 AM

There have been numerous break-ins recently.

5/22/2017 6:14 PM

The area seems very safe. There is, however, a family who ride non-registered trail bikes on the path that joins Queens Park Court to the new development. I am concerned for the safety and wellbeing of pedestrians and the riders. 5/20/2017 9:39 AM

There is a huge amount of hoon behaviour and a lot of breakins 5/13/2017 12:36 PM Odd break in in the new area - neigbours even had a =break in with a side fence etc 5/11/2017 1:07 PM Generally a guiet safe town although additional pathways & night lighting would be helpful. 5/9/2017 3:25 PM crime seems to have increase in last couple years, need police presence. 5/8/2017 4:27 AM Safe area no major issues 5/7/2017 12:12 AM Feel very safe 5/4/2017 7:53 PM A growing number of break ins in the area are of concern. Need a regular police presence and drive by etc. Hall and houses in our area have been broken into - while people are sleeping which is not good obviously. 5/3/2017 4:51 PM Business owner trading late - most pleasant and safe community I've ever been in. 5/3/2017 11:50 AM 4/28/2017 2:36 PM Generally feel safe 4/26/2017 4:12 PM aood 4/25/2017 6:47 PM It is wonderful to live in such a safe & quiet neighbourhood that we have here in Gilmore Close. 4/25/2017 12:29 PM Need a bigger police presence in the area 4/24/2017 2:47 PM Very good may chnage with increasing numbers. Important to work for community interaction. 4/24/2017 11:06 AM Good but cycling should be easier, it feels safer than walking and yet, the council closed off the underpasses 4/23/2017 11:24 PM Inadequate due to population growth 4/23/2017 12:19 PM Wollongbar is a very safe place to live even at night. 4/21/2017 4:48 PM I've grown up here for 15 years and never once have I encountered any sort of dangerous situation within wollongbar 4/21/2017 2:45 PM Feel safe in my neighbourhood. There is an unsociable element. 4/21/2017 9:58 AM Fine - stressless 4/21/2017 9:15 AM Good. Low crime. 4/21/2017 9:14 AM drunk drivers at school finish times and lunch times 4/21/2017 9:02 AM It is rare to see unsocial behaviour here. When it does occur, Police presence is often delayed. 4/20/2017 3:30 PM Sneath rd need to be addressed, very dangerous

#### 4/20/2017 2:08 PM

The community feel is great. No doubt safety will become an issue as population booms.  $4/19/2017 \ 10:44 \text{ PM}$ 

It is a safe area to walk.

4/19/2017 2:55 PM

Clean atmosphere and certainly a feeling of safety (to date)

4/19/2017 2:40 PM

Currently this isn't an issue, however looking at the demographic of the residence we can see that in the next 8-15 years there will be a huge spike in the number of teenagers within Wollongbar; we need to ensure that they have things to keep them occupied or as they say 'Idle hands will do the devils work'. I think we're already starting to see how disruptive board teenagers

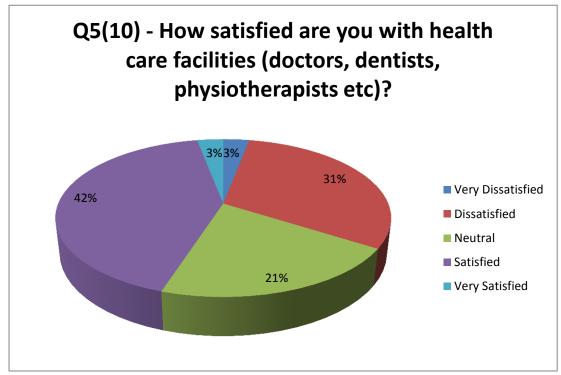
4/19/2017 10:50 AM

I always feel very safe, even on my early morning dark walks! 4/18/2017 6:52 PM Haven't had an issue with break-ins or violence around the area 4/18/2017 5:19 PM Great 4/17/2017 7:21 PM Weekend cars are using rifle range road for speed racing and tearing around. 4/11/2017 2:24 PM Lack of local police evident in increasing incidents

Lack of local police evident in increasing I

4/11/2017 2:54 AM

# Question 5 (10)



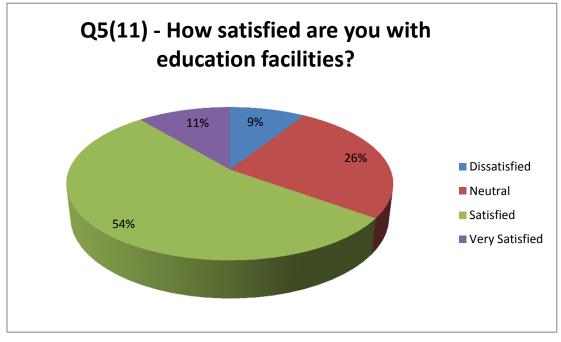
# Question 6 (10)Thinking about your answer to Question 5(10) what influenced you to give your rating?

In the future, a multi-discipline medical centre would be of great value. Also a retirement village with hostel and nursing home on the same property will be needed in the near future.

6/2/2017 12:14 AM don't use Wollongbar doctor or dentist, preferring Alstonville facilities 5/31/2017 1:42 PM fair 5/30/2017 4:44 PM Good. More specialist and clinic services are available in Alstonville with hospitals and medical specialists in Lismore and Ballina. Dental services on the Plateau are expensive 5/28/2017 8:59 PM Health care provision is adequate and serves my families needs. 5/24/2017 5:09 PM more doctors needed 5/23/2017 3:46 PM I have found them adequate. 5/23/2017 9:53 AM Limited access to health care in Wollongbar. 5/22/2017 6:14 PM I don't use the health care providers in Wollongbar. I prefer the providers in Alstonville 5/13/2017 12:36 PM Generally fine 5/9/2017 3:25 PM mostly located in alstonville 5/8/2017 4:27 AM Adequate at present 5/7/2017 12:12 AM

Plenty of choice, variety of health professionals 5/4/2017 7:53 PM Not currently using local facilites as only been living in Wollongbar for 115 months and already had other health practitioners 5/3/2017 4:51 PM Non-user. Limited facilities beyond GP & dentist. No physio, scanning, pathology etc. 5/3/2017 11:50 AM Need more doctors 4/28/2017 2:36 PM Level of service offers convenience without offer commercialising area 4/26/2017 4:12 PM good 4/25/2017 6:47 PM Could do with a medical centre. 4/24/2017 2:47 PM As above currently single doctor unreliable hours, no hospital visiting rights 4/24/2017 11:06 AM , really needs an alternative, exercise activites, healthy food choices 4/23/2017 11:24 PM Inadequate due to population growth 4/23/2017 12:19 PM . like a medical centre built on vacant site next to shopping centre. 4/21/2017 4:48 PM there is one dentist 4/21/2017 2:45 PM Adequate 4/21/2017 9:15 AM Close enough 4/21/2017 9:14 AM We are happy to seek these things in Ballina and Lismore. Basic needs can be met in Wollongbar/Alstonville. 4/20/2017 3:30 PM we could have more health facilities 4/20/2017 2:08 PM There is none. Doctor on duty (mobile doctor) is currently filling that void. 4/19/2017 10:44 PM 1 Dr in Wollongbar shopping centre plus pharmacy 4/19/2017 2:40 PM Not much around, but being close to Lismore Base is a positive. Not sure we really need much around considering whats in surrounding towns. 4/19/2017 10:50 AM Not much available locally, but plenty at Alstonville 4/18/2017 6:52 PM Only one doctor available. So always a trip to Ballina for better and more available health care services 4/18/2017 5:19 PM Needs some more options, I go to Alstonville to see a GP, preferably bulk billing 4/17/2017 7:21 PM Dentist is great, travel to other town for drs 4/14/2017 6:56 PM Not much in this way, either use Alstonville or Goonellabah 4/11/2017 2:24 PM Decent services unavailable in Wollongbar

# Question 5 (11)

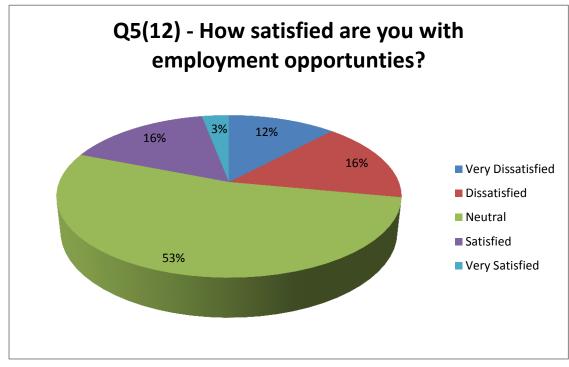


### Question 6 (11) Thinking about your answer to Question 5(11) what influenced you to give your rating?

Another preschool/playschool and another primary school may be needed by 2038. 6/2/2017 12:14 AM not applicable to myself 5/31/2017 1:42 PM fair 5/30/2017 4:44 PM Very good coverage with the number of schools 5/28/2017 8:59 PM Education facilities are adequate and serve my families needs. However, I can see that there will soon be a need to expand Wollongbar primary and consider whether a secondary school is also needed. 5/24/2017 5:09 PM more permanent buildings needed at school 5/23/2017 3:46 PM I haev been a big user of Southern Cross University and my wife of TAFE (Wollongbar). 5/23/2017 9:53 AM I don't use. 5/13/2017 12:36 PM Don't use 5/11/2017 1:07 PM Generally fine 5/9/2017 3:25 PM consider rural education facilities & student housing opportunities 5/8/2017 4:27 AM Satisfactory 5/7/2017 12:12 AM Excellent Limited use of existing facilities on a personal level. Look good. 5/3/2017 4:51 PM

Non-user. Feedback from locals is positive. 5/3/2017 11:50 AM Expansion needed due to growing population 4/28/2017 2:36 PM Level of service offers convenience without offer commercialising area 4/26/2017 4:12 PM good 4/25/2017 6:47 PM preschool expanding opportunity for primary school expansion and to share oval space. 4/24/2017 11:06 AM TAFE is great for the size but there is a lack of numbers to run many of the courses, I think that all that land could used for courses like horse-care, more variety in the horticulture courses, it is the best asset a community could possibly want, university-like TAFE with land galore etc. 4/23/2017 11:24 PM Inadequate due to population growth 4/23/2017 12:19 PM pending on how big we are going to get. yes I think that we defenently need our own high school, Alstonville schools do have a very good educational reputation within the State. 4/21/2017 4:48 PM A nice primary school 4/21/2017 2:45 PM School is small for the population perhaps another site needs investigating. 4/21/2017 9:58 AM Adequate 4/21/2017 9:15 AM Good schools 4/21/2017 9:14 AM Great, the public school and Community Preschool are fantastic facilities. 4/20/2017 3:30 PM fantastic TAFE 4/20/2017 2:08 PM There is probably sufficient for the area. Perhaps in the future a private school would be appealing. 4/19/2017 10:44 PM 1 Public school is that going to be adequate ? 4/19/2017 2:40 PM Good. I have a 2 year old son who will be going to Wollongbar Primary School and then high school in Lismore or Alstonville. 4/19/2017 10:50 AM Perfect 4/18/2017 8:57 PM Love the school and preschool 4/18/2017 7:44 PM Sufficient 4/18/2017 6:52 PM My kids go to Alstonville and Lismore for school 4/17/2017 7:21 PM Wollongbar State School 4/11/2017 2:24 PM Local public school standard questionable (secondary)

# Question 5 (12)



Question 6 (12) Thinking about your answer to Question 5(12) what influenced you to give your rating?

A shopfront available for community employment advice, teen drop-in, community projects.

6/2/2017 12:14 AM fair

5/30/2017 4:44 PM

Reasonably good regional job opportunities. There is a good range of employment opportunities on local farms, businesses in Alstonville and in the Wollongbar Industrial Estate

5/28/2017 8:59 PM

Wollongbar itself offers little opportunity for employment but it is in reasonable travel distance to the three main employment centres - Lismore, Ballina and Byron Bay 5/24/2017 5:09 PM

#### not many jobs

5/23/2017 3:46 PM

#### retired now

5/23/2017 2:18 PM

This is an area of great concern for adults and children. How can we turn this around? 5/23/2017 9:53 AM

hardly anywhere to get a job

5/22/2017 6:42 PM

These are good as we are close to Lismore and Ballina

5/13/2017 12:36 PM

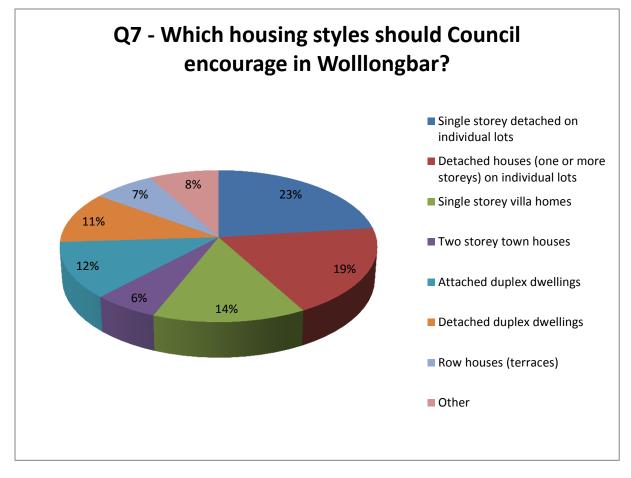
Some locals have become my clients after doing a letterbox drop for my small business  $5/11/2017\ 1:07\ \text{PM}$ 

No real employment opportunities of any note & a failure to support new local business at start up by placing onerous compliance & costs from council for new business 5/9/2017 3:25 PM

long term increase in shops needed 5/8/2017 4:27 AM Not enough employment opportunities for the community 5/7/2017 12:12 AM A little restricted 5/4/2017 7:53 PM Part time work at local TAFE is about it for me. 5/3/2017 4:51 PM Buisness owner always looking for staff. Plenty of employment opportunities for those willing & keen to work. 5/3/2017 11:50 AM 4/28/2017 2:36 PM Level of service offers convenience without offer commercialising area 4/26/2017 4:12 PM slow 4/25/2017 6:47 PM Few in Wollongbar. High proportion own businesses operators. Opportunity for expansion of Russellton Industrial estate and some extension of shopping facilities. 4/24/2017 11:06 AM The whole region is a bit average in opportunities, it needs a hub of some sort, probably for plants, recreation, the saying goes, if you've got lemons, make lemonaide etc. 4/23/2017 11:24 PM Inadequate due to population growth 4/23/2017 12:19 PM unfortunately this is always going to a concern. But we need to market Alstonville Wollongbar, by encouraging big business to come set up their business's here in the Industrial estate. Its always going to be an agricultural; hospitality place, we need clothing companies, Freezer storage companies, transport companies, give us a larger IGA store for Wollongbar, Where are our Banks, 4/21/2017 4:48 PM Not looking for employment so I don't know the current opportunities 4/21/2017 2:45 PM N/A 4/21/2017 9:58 AM Retires 4/21/2017 9:15 AM More people will increase job opportunities. 4/21/2017 9:14 AM We transit for work, and enjoy living away from our workplace. 4/20/2017 3:30 PM if we could get more shops and health facilities then more employmnent could come 4/20/2017 2:08 PM Very few businesses so little to no employment opportunities. 4/19/2017 10:44 PM Very few 4/19/2017 2:40 PM Not much in terms of direct employments within the town, however there are opportunities within surrounding towns, or for self employment. 4/19/2017 10:50 AM Only a few local shops so no options. 4/18/2017 7:44 PM Minimal, however there are plenty in nearby towns such as Ballina and Lismore which are easy to access

4/18/2017 6:52 PM Lack of, if any work available at all around the local area 4/18/2017 5:19 PM Not many. 4/17/2017 7:21 PM No real opportunities in Wollongbar 4/11/2017 2:24 PM Non existent for young people 4/11/2017 2:54 AM

### **Question 7**



#### **Other Housing Comments**

Group homes for people with disabilities, Affordable housing for people with low incomes. Two storey town houses become impractical as soon as residents age or become disabled, better to have the residences complete on one floor with independent access to the outside.

#### 6/2/2017 12:14 AM

Some inexpensive student style accommodation for students at Wollongbar TAFE and Southern Cross University

#### 5/28/2017 8:59 PM

Affordable housing options; especially for young people - not grants that just have Keynesian effect on property prices. We started out in a 50 m2 unit in Alstonville in 2003. I think more smaller single storey units (but not a lot more) should be available to those wanting to enter the property market. Also, more granny flats should be aloud. 5/24/2017 5:09 PM

In support of affordable and high quality housing for the growing younger demographic (WEA) needs Medium to High Density (Units) surrounded by a generous greenbelt of 1 acre (approx)

#### 5/23/2017 9:53 AM

medium size larger lots zoned for medium/high density with opportunities for small attached dwellings not available

5/8/2017 4:27 AM

Allow the market to determine the need by creating flexibility

#### 4/26/2017 4:12 PM

low cost affordable housing spaced through residential settlement areas. Opportunity to develop shared open space and create neighbourhood communities.

# Question 8 - Thinking about your answer to Question 7 what influenced you to give your rating?

Places in the U.K. are very big on catering for older people in village-style accommodation, I think for anyone over 36 years and single, this is the preferred way of living, past the family stage and want a great place to live, affordable and with minimal social issues, many would love this, give what people love not just makes a profit, with so much distrust today and many more single people, especially women, it is the only model that really works

4/23/2017 11:24 PM

#### None

4/23/2017 12:19 PM

#### Nothing.

4/21/2017 9:58 AM

Rural small acre without kerb & gutter to decrease price.

4/21/2017 9:14 AM

Bigger blocks! I want more room for my family. At least 1000m2.

4/19/2017 10:44 PM

#### a mixture

4/19/2017 2:55 PM

Medium level apartment with appropriate access ie lifts to reduce footprint of town on agricultural land

#### 4/14/2017 6:56 PM

I live in a single family dwelling and enjoy living in an attractive tidy community. However I feel privileged to be here and would not want to put those who are needy at a disadvantage by not allowing low cost housing to play a part in my town. Also as I have been looking for accommodation for a friend who is confined to a wheelchair, I am very much aware of the difficulty of finding a place on one level with good access to toilets, showers and sufficient space to navigate around the hallways and rooms of the dwelling and out into a garden or garage. A "duplex" with separate residences on the ground floor and on the second floor would make more sense than building adjoining two storey residences provided these are sited wisely as I said above - as a split-level building with entrances at different levels.

#### 6/2/2017 12:14 AM

different dwelling & density

6/1/2017 10:40 PM

Housing affordability for elderly, disabled and first home buyers as well as providing single dwellings for established hosing purchaser who may wish to upgrade.

#### 6/1/2017 8:37 PM

lots too close together are more likely to have disputes between neighbours which can lead to physical violence & become slums of the future.

#### 5/31/2017 1:42 PM

A balance is fine

#### 5/30/2017 4:44 PM

We dont have the infrastructure for more houses and development

5/29/2017 11:22 AM

It is in keeping with current housing styles and looking forward (next 20 years) I think there is probably a need for more student accommodation.

#### 5/28/2017 8:59 PM

The current make up of housing in Wollongbar characterises Wollongbar but the community also needs more affordable options.

5/24/2017 5:09 PM

keep it similar to whats in Wollongbar

5/23/2017 3:46 PM

In respect of (Other) and Units suggestion, necessity is the mother of invention.

#### 5/23/2017 9:53 AM

not many town houses or houses other than the simple one house.

5/22/2017 6:42 PM

These is not need for high density housing in a place like Wollongbar. We are not close to major public transport or employment districts.

5/22/2017 6:14 PM

I think this area is getting over-crowded. Why do we need to squash people so closely together? Think quality of life should rate higher than financial concerns. 5/20/2017 9:39 AM

It doesn't seem to make sense to have such high density development in a semi-rural area.

#### 5/18/2017 9:56 AM

I hate what's happened with the areas of Wollongbar. It looks dreadful with so many houses on top of each other and vehicles parked all over the road reserves and front yards.

5/13/2017 12:36 PM

We are in the country - need a sense of space

5/11/2017 1:07 PM

Wollongbar is a small country rural town without many facilities & without any kind of anywhere near adequate public transport. To encourage overdevelopment would create social issues with too many people & younger people who are isolated, unable to get out of the town easily & not enough activities within the town. It also is limiting for elderly for the same reasons so encouraging greater in fill development should be for the larger towns like Ballina which has better infrastructure unless council is willing to put a lot more money towards providing similar infrastructure for Wollongbar.

5/9/2017 3:25 PM

majority of new subdivisions are all small lots filled with single storey project homes, no housing choices

5/8/2017 4:27 AM

Low density housing to maintain character of village.

5/7/2017 4:52 PM

To consider the family structures and what would be affordable for the individual to purchase.

5/7/2017 12:12 AM

No crowding- space and privacy is the special feel of village life.

5/4/2017 7:53 PM

Not suitable for high density housing

5/3/2017 4:51 PM

All styles of housing need to be considered to meet the expectations of a changing housing market. Retaining young people in the community will be assisted by smaller & cheaper housing options. Rental vacancies are extremely low. Creation of more affordable properties will assist in boosting availability of rental properties.

#### 5/3/2017 11:50 AM

Ageing population

4/28/2017 2:36 PM

This is very difficult for Council to influence, should be left to market to determine what the need is

4/26/2017 4:12 PM

limit urban sprawl

4/25/2017 6:47 PM

The desire to see people having adequate living space between dwellings.

4/25/2017 12:29 PM

Older residents looking to downsize contain urban sprawl Opportunity to create innovative housing with enhanced small community (street / neighbour) recreation space

Families with two working parents want to minimise time spent on yard maintenance, more likely to share space with other families.

4/24/2017 11:06 AM

We are still country, I think we can still have a slice of the good life that is affordable, easy to care for and be part of a community that is more friendly than most places with the luxury of being close to everything.

4/23/2017 11:24 PM

The growth in housing is totally unsustainable

4/23/2017 12:19 PM

Times are tuff for some families and families sometime have to care for their parents as they get older. I think that for larger block owners in residential areas it can assist these families to possibly construct Granny flats for the parents.

4/21/2017 4:48 PM

Keep the nice feel of average one storey homes

4/21/2017 2:45 PM

Quality of life and privacy.

4/21/2017 9:58 AM

Sufficient to our needs, maybe more rental

4/21/2017 9:15 AM

Need variety to increase choice. Keep the village atmosphere (community).

4/21/2017 9:14 AM

I believe in people having access to suitably priced housing options in decent suburbs. These different options would allow that.

4/20/2017 3:30 PM

Rental market is very expensive for people, maybe this could help with affordable rent 4/20/2017 2:08 PM

I want more room for my family. At least 1000m2. I want to keep building in Wollongbar but the blocks are not big enough for families. I want a wide flat block with side access. I want a pool and shed but blocks are too small!

#### 4/19/2017 10:44 PM

it makes it more interesting and their are a lot of single people who want a dwelling to suit.

#### 4/19/2017 2:55 PM

Because most of the present houses are built so close tol one another, one must be able to hear what is happening in the neighbour's house.

4/19/2017 2:40 PM

Wollongbar to my mind is perfect with mainly single storey detached houses and the odd two storey.

#### 4/19/2017 2:22 PM

One of the great appeals of Wollongbar is it's low density. We're not all living on top of each other and this results in a very harmonious community. We can see the new estate from our backyard and have already witnessed community tensions rising as a result of squeezing as many homes in as possible. Not many of the new homes have backyards big enough to swing a cat, this forces residents and children to play in the streets (due to lack of parks and community spaces). As a result there are a lot more arguments between neighbours and kids. Our block is twice the size of the new ones and that sense of space is very relaxing, we have great relationships with our neighbours as it doesn't feel like we live in their business and vise versa.

#### 4/19/2017 10:50 AM

we want to keep the focus on a family lifestyle community. so lets focus on building family homes.

#### 4/18/2017 9:31 PM

For the little amount of footpaths an parks for the kids to play in we need more room in our backyards.

4/18/2017 7:44 PM

Wollongbar is a growing community seems alot of family's are moving here and I personal dont think family's want to live in units or duplexes.

4/18/2017 7:44 PM

Don't wish to see area.become.densely populated as that would destroy the atmosphere 4/18/2017 7:30 PM

Family friendly and non-crowded, which is how I would like to see the community continue to grow

4/18/2017 6:52 PM

If medium density is in the area, parking will be an issue in those areas.

4/17/2017 7:21 PM

We need to conserve agricultural land and open spaces

4/14/2017 6:56 PM

I really don't mind as long as whatever is built is on decent size blocks so the kids have room to play in their backyards!

4/12/2017 12:10 PM

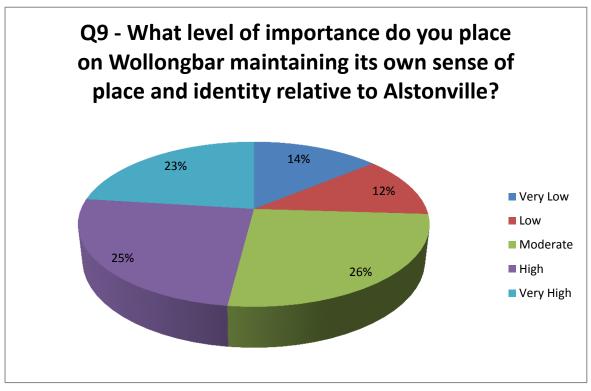
Its in keeping with whats already in the location. Need to bring more families to the area to ensure the growth takes place.

4/11/2017 2:24 PM

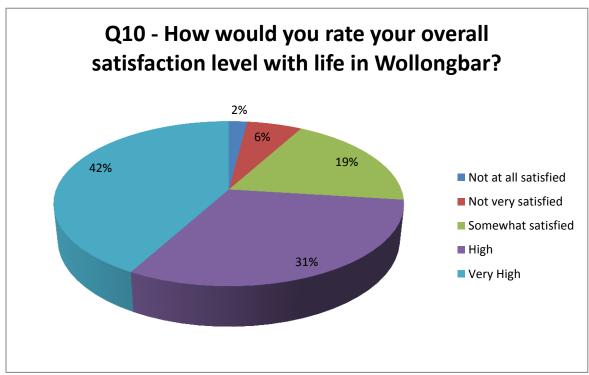
Council requires greater consistency in what they will and won't allow to be built and altered in the area

4/11/2017 2:54 AM

# **Question 9**

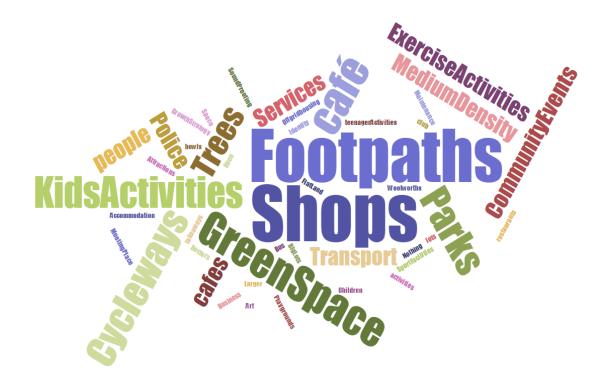


### Question 10



### **Question 11**

I Think Wollongbar needs more?



Footpaths, Parks with variety- exercise stations, safe walking paths, sensory garden, section to educate young cyclists, BBQ, picnic tables designed to accommodate wheelchairs, flower gardens and trees but no Grevillia as many people are allergic to this attractive shrub.

#### 6/2/2017 12:14 AM

"off grid" capable housing (water & solar)

6/1/2017 10:40 PM

Diversity of housing lot sizes and styles, particularly larger lots sizes, including consideration of other development land of greater housing density on rural land similar or the same to Lismore council guidelines.

6/1/2017 8:37 PM trees in new housing estates

5/31/2017 1:42 PM

Infrastructure to keep up with growing population

5/30/2017 4:44 PM

A Woolworths supermarket

5/30/2017 4:10 PM

Nothing , it is perfect the way it is.

5/29/2017 11:22 AM

Friendly Atmosphere - shopping centre is not as friendly as Alstonville, people just shop. Possibly needs some community space at the shopping cente. 5/28/2017 8:59 PM investment in public space (stop delaying the skate park on Rifle Range rd- my kids will have grown up by the time BSC finally builds it) and investment in a village centre (i.e. cafes, retail and professional offices). 5/24/2017 5:09 PM activities for children, police 5/23/2017 3:46 PM bus services as I rely on them - there are too few services 5/23/2017 2:18 PM In support of affordable and high quality housing for the growing younger demographic (WEA) needs Medium to High Density (Units) surrounded by a generous greenbelt of 1 acre (approx) 5/23/2017 9:53 AM grass and trees 5/22/2017 6:42 PM parks and shopping 5/22/2017 6:14 PM Footpaths, noise abatement on the Bruxner Highway, restaurants, shopping facilities and larger block sizes in the future. 5/20/2017 9:39 AM Footpaths 5/18/2017 9:56 AM Village characteristics such as a main shopping street with cafes, restaurants and specialty shops. 5/13/2017 12:36 PM Footpaths 5/11/2017 1:07 PM Pathways & public transport 5/9/2017 3:25 PM retail businesses 5/8/2017 4:27 AM Open areas in development between Rifle Range Road and Sneaths Road. 5/7/2017 4:52 PM More shops and a council bus service or a bus service that is affordable for families 5/7/2017 12:12 AM Footpaths and cyclewsys between residential areas. Plateau to Simpson 5/4/2017 7:53 PM Community events, art projects (mosaics/murals etc) fun, character and personality less brick and tile. More greenspace, trees and birds in the new areas. Cyclepaths!!!! New sports ground - would like to suggest exercise stations and more running paths as an addition. Similar to Nesbitt Park and other parks usually along the foreshore. Great opportuinty to use it for Boot Camp circuit training etc not just organised group sports. 5/3/2017 4:51 PM People, accommodation options (living & visiting). 5/3/2017 11:50 AM green space 5/1/2017 10:54 AM Places for people and Kids to "Hang out" 4/28/2017 2:36 PM Identity 4/26/2017 4:12 PM sound profing from the highway 4/25/2017 6:47 PM Medical practiniers, retail shops and supermarket and footpaths / bike tracks and parks especially children's playgrounds 4/25/2017 12:29 PM

#### Business

4/24/2017 2:47 PM wider streets allowing space for street trees 4/24/2017 11:24 AM Family oriented recreation spacehealth oriented walkways with special exercise equipment (static) 4/24/2017 11:06 AM attractions 4/23/2017 11:24 PM common sense applied to it's growth strategy 4/23/2017 12:19 PM a good face lift..starting with a new shopping centre with facilities that cater for all the needs within the community ... 4/21/2017 4:48 PM Shopping sites 4/21/2017 2:45 PM Community parks. 4/21/2017 9:58 AM Open space 4/21/2017 9:15 AM Land released that is flat. 4/21/2017 9:14 AM Police action 4/21/2017 9:02 AM Community meeting places and a good cafe! 4/20/2017 3:30 PM footpaths, curb and channel along lismore rd, more maintennce on river creeks, 4/20/2017 2:08 PM Shopping, food outlets, cafes, residential estates with bigger blocks! 4/19/2017 10:44 PM sport facilities not just a skate park 4/19/2017 2:55 PM Shops and footpaths 4/19/2017 2:40 PM Nothing 4/19/2017 2:22 PM Space for children engage in recreation 4/19/2017 10:50 AM Safe footpaths and bike ways 4/19/2017 7:48 AM shops, cafes, people, parks, bowls club 4/18/2017 9:31 PM Community events 4/18/2017 8:57 PM For kids and families 4/18/2017 7:44 PM Parks, bike tracks, footpaths. Places kids can go to play!! 4/18/2017 7:44 PM Time to consolidate its present development 4/18/2017 7:30 PM Cafes and shops 4/18/2017 6:52 PM Cafe and dining options

4/18/2017 5:58 PM
Larger shopping centre, take away options
4/17/2017 7:21 PM
Trees
4/14/2017 6:56 PM
Facilities for teenagers, a large supermarket, a few more food/coffee options.
4/12/2017 12:10 PM
foothpaths so that kids and older people can use them to walk to places
4/11/2017 2:24 PM
shops and cafes
4/11/2017 1:48 PM
Access to services and facilities for families and the young, not just the retired and elderly
4/11/2017 2:54 AM

### **Question 12**

#### The things I don't want to see in Wollongbar are?



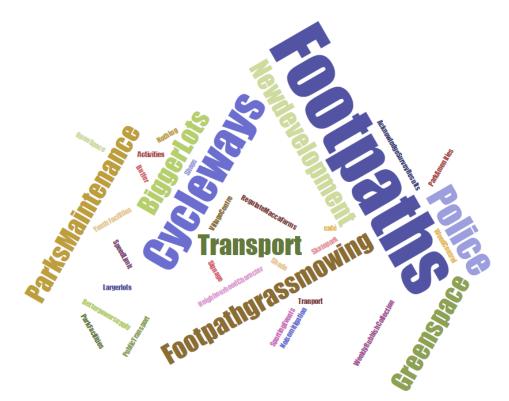
Multi-storey apartment buildings, strip commercial area. 6/2/2017 12:14 AM retaining walls everywhere 6/1/2017 10:40 PM Continued lack of council funds being spent in Wollongbar. 6/1/2017 8:37 PM too much development, overcrowding on roads & subsequent associated problems 5/31/2017 1:42 PM Houses on tiny blocks 5/30/2017 4:10 PM I dont want Wollongbar to become more like Alstonville 5/29/2017 11:22 AM Not much, except we don't want any trouble or crime 5/28/2017 8:59 PM crime and colorbond fences. 5/24/2017 5:09 PM rate rises, large blocks of flats 5/23/2017 3:46 PM high densityhousing 5/23/2017 2:18 PM Small houses that look like they are made of cardboard, located on small lots 5/23/2017 9:53 AM concrete and bareness 5/22/2017 6:42 PM The Skate Park in the location where it is proposed currently 5/22/2017 6:14 PM

trail bikes on pathways, pedestrians forced to use busy roadsidesfor exercise, noise from the highway and future developments with small block sizes. 5/20/2017 9:39 AM High density housing. 5/18/2017 9:56 AM High density housing and high traffic volumes 5/13/2017 12:36 PM Skatepark near houses 5/11/2017 1:07 PM A lot of overdevelopment with small units & in fulill housing without significant council investment in public transport & infrastructure such as pathways & community activities 5/9/2017 3:25 PM empty shops 5/8/2017 4:27 AM I do not wish to see a skate park in the middle of the residential area. 5/7/2017 4:52 PM The loss or rural land lost to housing. 5/7/2017 12:12 AM Blocks of tiny cramped units 5/4/2017 7:53 PM Skatepark, burglaries and break ins, anitsocial behaviour, noise, rubbish, unkept verges and common area. 5/3/2017 4:51 PM Mosques 5/3/2017 11:50 AM more intensive development 5/1/2017 10:54 AM More residential housing taking over prime agricultural land 4/28/2017 2:36 PM More macadamis farms 4/26/2017 4:12 PM more traffic 4/25/2017 6:47 PM High density dwellings and small blocks. 4/25/2017 12:29 PM Multi story complexes 4/24/2017 2:47 PM Slum like houses from the developer jamming in as many as will fit 4/24/2017 11:24 AM badly / poorly designed housing concepts concentration of affordable housing in one area; attempts to combine competing uses in recreational space areas. 4/24/2017 11:06 AM anti-social activities, night-clubs or similar, parties 4/23/2017 11:24 PM More growth 4/23/2017 12:19 PM NA 4/21/2017 4:48 PM Illegal activity, Unsafe areas 4/21/2017 2:45 PM High rise buildings. Green spaces disappearing. 4/21/2017 9:58 AM Urban buffer zone intrusion 4/21/2017 9:15 AM Tiny blocks residential (cramped).

4/21/2017 9:14 AM drunk drivers 4/21/2017 9:02 AM High traffic/thoroughfares. 4/20/2017 3:30 PM skateboard parks 4/20/2017 2:08 PM Nightclubs, skateparks, major fast food chains, residential estates with tiny blocks. 4/19/2017 10:44 PM young people hanging around and vandalising public property. And young people skate boarding down Plateau Drive. 4/19/2017 2:55 PM Skateboards 4/19/2017 2:40 PM Hi density housing 4/19/2017 2:22 PM more medium density homes; soon there'll be more people then the place has space for and that's when tensions in the community will rise and we might see social issues (crime, drugs) creeping in. 4/19/2017 10:50 AM Housing growth without more facilities 4/19/2017 7:48 AM Skate park 4/18/2017 9:01 PM More people 4/18/2017 8:57 PM A huge shopping center. 4/18/2017 7:44 PM

### Question 13

#### The things I think could be done better in Wollongbar are?



Control of the weeds and morning glory vines growing over many trees in the buffer zone between the old and new highways, the wooded area at entrance to the Industrial Estate.

#### 6/2/2017 12:14 AM

Better facilities for young people within the village boundaries.

#### 6/1/2017 8:37 PM

housing estate planning and limiting development.

#### 5/31/2017 1:42 PM

Mowing of lawns on roads, high grass and weeds. This area is the worst in the state for maintaining the grasses on public roads. Even VIC and Qld tower over us for this simple service.

#### 5/30/2017 4:44 PM

Wollongbar is a lovely little town, and should be kept as such

#### 5/29/2017 11:22 AM

As the shopping centre is on one side of Wollongbar, probably need to build a small shopping centre near the Sneaths Road and Plateau Drive intersection.

#### 5/28/2017 8:59 PM

facilitating a sense of community by investing in open space and a village centre.

#### 5/24/2017 5:09 PM

better power supply to lots of blackouts

#### 5/23/2017 3:46 PM

public transport

#### 5/23/2017 2:18 PM

New Developments should had the trees planted and landscaped before the houses go in.

#### 5/23/2017 9:53 AM

the extensions ans how they look and environmentally friendly

#### 5/22/2017 6:42 PM

Development of the shopping precinct, noise abatement on highway and footpath development.

5/20/2017 9:39 AM

Some type of noise mitigation along the Bruxner Hwy near the Tafe as the road is now very busy 24 hours per day and extremely noisy.

5/18/2017 9:56 AM

Larger lot sizes and larger building offsets

5/13/2017 12:36 PM

Lower speed limit near Lillian Way - very dangerous intersection at times and only going to get busier. Round about onto Bruxner highway needs to have improved flow - very congested in mornings. Avoid it if I can despite needing to go into Lismore each day 5/11/2017 1:07 PM

#### Pathways

5/9/2017 3:25 PM

street signage to facilities parks ect 5/8/2017 4:27 AM

A new amenities block at Hill Park.

5/7/2017 4:52 PM

Public transport and more footpaths

5/7/2017 12:12 AM

Connect a plateau adventure to Smiths Lane, Simpson Ave area.

5/4/2017 7:53 PM

More support for Community Hall, less support for Skatepark in residential area, more community greenspace for all ages to walk in and appreciate nature. More character in the neighborhood.

5/3/2017 4:51 PM

Playgrounds, more equipment, BBQs, seats, shaded areas, public toilets 4/28/2017 2:36 PM

Regulation of macadamia farms

4/26/2017 4:12 PM

Police presence

4/24/2017 2:47 PM

This is a hot area in summer need shady to absorb the heat from the asphalt and concrete areas

4/24/2017 11:24 AM

Regular shuttle service to Lismore and Ballina via Alstonville; Footpaths and walkways along high use streets and roads

4/24/2017 11:06 AM

Activities, there seems very few compared with elsewhere

4/23/2017 11:24 PM

Maintaining the farmland

4/23/2017 12:19 PM

paths, Gardens more attenative from councils parks and gardens staff.

4/21/2017 4:48 PM

The location of the new skatepark should definitely be on Rifle Range Road NOT at the new sporting fields, the fields are isolated which would promote illegal activity and prevent people from using the site as it was intended to be used.

4/21/2017 2:45 PM

More police presence

4/21/2017 9:15 AM

Police station / ambulance depot.

4/21/2017 9:14 AM

footpaths

4/21/2017 9:02 AM

More pedestrian friendly infrastructure.

4/20/2017 3:30 PM

maintenance along the river beds

4/20/2017 2:08 PM

Estates with bigger blocks, better cycleways visual engagement, more community entertainment/markets

4/19/2017 10:44 PM

better care of the open spaces. Bus stops not being placed in front of private dwellings but put in public spaces like schools.

4/19/2017 2:55 PM

Some more footpaths as residents have to walk on the paved street which can be very dangerous

4/19/2017 2:22 PM

New developments. Bigger lots with more planning for parks and community space; although i suspect this won't make the developers happy \$.

4/19/2017 10:50 AM

Footpaths

4/19/2017 7:48 AM

bin collection once a week. a family of fills a bin veru quickly, moving from brisbane we have really noticed those little things that help make life easy

4/18/2017 9:31 PM

Coffe shop

4/18/2017 9:01 PM

Sporting events

4/18/2017 8:57 PM

More Footpaths and the crossing at the school near the shops.

4/18/2017 7:44 PM

Redesign the intersection of the Alstonville Bypass and Sneaths Road

4/18/2017 7:30 PM

Council maintaining the grass better (cutting more frequently and getting all of it!)

4/18/2017 6:52 PM

Footpaths and bike paths

4/18/2017 5:58 PM

More footpaths on roads as walking in area is popular

4/17/2017 7:21 PM

Public transport, cycle paths for safe access from rural residential properties

4/14/2017 6:56 PM

More foothpaths and perhaps a walk route, as there are a lot of residents both old and young which do a lot of walking

4/11/2017 2:24 PM

bike paths

4/11/2017 1:48 PM

Council acknowledging negative impact of ignoring areas outside the centre of Ballina. Council acknowledging survey results instead of going ahead with agenda regardless 4/11/2017 2:54 AM

### **Question 14**

Which three words / phrases do you consider best describe the things most important for the future of Wollongbar to 2038?



Welcoming semi-rural community 6/2/2017 12:14 AM Maintaining and encouraging families to live here Better use of undeveloped and unutilised surrounding land Greater development of services 6/1/2017 8:37 PM maintain residential buildings limit existing industrial area to existing boundaries maintain upkeep on roads 5/31/2017 1:42 PM Infrastructure, maintance, and growth. 5/30/2017 4:44 PM Woolworths supermarket 5/30/2017 4:10 PM stop rate increases 5/29/2017 11:22 AM Rainforest (on the boundary) Good quality Internet (NBN speeds) Friendly Atmosphere shopping centre is not as friendly as Alstonville 5/28/2017 8:59 PM Affordable homes Public space for everyone in the community. Development of a Wollongbar village centre. 5/24/2017 5:09 PM crime,clean,growth 5/23/2017 3:46 PM keeping a village atmosphere 5/23/2017 2:18 PM

affordable high quality medium to high density units surrounded by a generous green belt. If you truly love and incorporate nature into building, you will find beauty everywhere. 5/23/2017 9:53 AM greenery, safe, natural 5/22/2017 6:42 PM Retaining the rural feeling/ quiet and spacious/ safe and accessible outdoor facilities. 5/20/2017 9:39 AM Reducing the highway noise. More extensive footpaths. Better shopping precinct. 5/18/2017 9:56 AM High quality housing More shopping and dining options More policing 5/13/2017 12:36 PM Space, Greenery, Community Spirit 5/11/2017 1:07 PM Pathways, transport, infrastructure 5/9/2017 3:25 PM new businesses to support the growth of population & vise versa 5/8/2017 4:27 AM green. open spaces. physical separation from Alstonville. 5/7/2017 4:52 PM Community connections Safe and secure More empoyment opportunities 5/7/2017 12:12 AM Rural ambiance, Street scrapes, wider thoroughfares (for street parking) 5/4/2017 7:53 PM No Skatepark in residential area More Greenspace, safe walkways and cyclepaths More Community spirit, fun and events! 5/3/2017 4:51 PM Growth Employment opportunities Sense of community 5/3/2017 11:50 AM Aged care accommodation 4/28/2017 2:36 PM community, youth & parks 4/25/2017 6:47 PM Community & Medical Facilities to support a growing population 4/25/2017 12:29 PM Country living, accommodation for the ageing 4/24/2017 2:47 PM more careful planning recreation breathing space 4/24/2017 11:24 AM community interaction 4/24/2017 11:06 AM Vintage shopping opportunities, activities and tranguil educational sites 4/23/2017 11:24 PM No growth Maintaining farmland Sustainability 4/23/2017 12:19 PM Community, Friendly and Family. 4/21/2017 4:48 PM To grow yet maintain. I would love to see the size of wollongbar increase while maintaining the safe and friendly feeling it currently has. 4/21/2017 2:45 PM Safety Village atmosphere Space 4/21/2017 9:58 AM Sensible development 4/21/2017 9:15 AM Growth. Maintaining village community. Jobs - increase Russelton size.

4/21/2017 9:14 AM more footpaths increase child safety 4/21/2017 9:02 AM Family suburb. Steady growth. Development of infrastructure. 4/20/2017 3:30 PM growth, friendly, community based 4/20/2017 2:08 PM Versatile residential development, retail variety shopping, food variety and cafes. 4/19/2017 10:44 PM space, views, safety. 4/19/2017 2:55 PM Don't forget space 4/19/2017 2:40 PM Quiet country living 4/19/2017 2:22 PM Recreation, Creativity, A productive community 4/19/2017 10:50 AM familes, community, lifestyle 4/18/2017 9:31 PM Quiet country town 4/18/2017 8:57 PM Community. Small. Local an family orientated 4/18/2017 7:44 PM Maintain green zones between Wollongbar and Alstonville and other areas Controlled development. Traffic planning. 4/18/2017 7:30 PM Family, convenience, safety 4/18/2017 6:52 PM Active areas for children 4/18/2017 5:58 PM Safety, slow urban expansion, affordability 4/17/2017 7:21 PM Strategies to reduce carbon footprint of residents, ie cycleways for commuting Public transport 4/14/2017 6:56 PM Growth, Opportunity, Safety. 4/12/2017 12:10 PM Growth Open Spaces Pathway 4/11/2017 2:24 PM Acknowledgement; accessibility; services 4/11/2017 2:54 AM

# Annexure 1 - Survey

### Wollongbar 2038 strategic plan consultation

### share your vision for the future of Wollongbar

We would like to hear from you. Please register your comments via the online community survey at **ballina.nsw.gov.au** (search Wollongbar 2038).

Survey closes: 2 June 2017.

40 cherry street ballina | 02 6686 4444 | ballina.nsw.gov.au



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Community Consultation

This survey seeks your comments on life in Wollongbar and its future to 2038. Your comments will be used to prepare a draft Planning and Environmental Study and draft Strategic Plan for Wollongbar. These documents once prepared will then be placed on public exhibition for community comment.

This survey will be open until 2 June 2017.

If you would like to receive further information on the Wollongbar 2038 strategic planning project, there is an option at the end of the survey to provide us with your email address.

1. About You
Male
Female
2. Your Age Category
Under 18
18 - 34
35 - 49
50 - 64
65+
3. Where Do You Live?
<ul> <li>Wollongbar - residential area off Plateau drive and Avalon Avenue (new release area)</li> </ul>
Wollongbar - established residential area (south of new release area)
Rural lot close to Wollongbar
Elsewhere
4 Miles did you deside to fire in Mellenshar
4. Why did you decide to live in Wollongbar?

5. How satisfied are you with the following in Wollongbar?					
	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
Location of footpaths and cycle ways	0	0	$\odot$	0	0
Location of parks, reserves and sporting venues	0	0	0	0	0
Facilities contained within parks, reserves and sporting venues	0	0	0	0	0
Availability of community facilities (Preschool, halls etc)	0	0	0	0	0
Adequacy of local shopping facilities	0	$\odot$	0	0	0
Appearance of new residential development	0	0	0	0	0
Extent of new residential development	0	0	0	0	0
Housing choice options (houses on separate lots, duplexes, villas and town houses)	0	0	0	0	0
Personal safety and wellbeing	0	$\odot$	$\circ$	$\odot$	0
Health care facilities (doctors, dentists, physiotherapists etc)	0	0	0	0	0
Education facilities	$\bigcirc$	0	$\bigcirc$	0	$\odot$
Employment opportunities		0	0	0	0

	r answers to Question 5 what influenced you to give your rating?
Footpaths and cycleways	
Location of parks reserves and sporting venues	
Facilities contained	
in parks reserves and sporting venues	
Local shopping facilities	
Community Facilities	
Residential development appearance	
Residential development	
extent	
Housing choice	
Safety and wellbeing	
Health care	
Education facilities	
Employment opportunities	
7. Which of the follow	ing housing styles should Council encourage in Wollongbar? (Check all that apply)
	d houses on individual lots
Detached houses (on	e or more storey) on individual lots
Single storey villa hor	nes
Two storey town hous	les
Attached duplex dwel	lings (two dwellings under a single roof)
Detached duplex dwe	llings (two dwellings with an individual roof)
Row houses (terraces	0
Other (please specify	
8. Thinking about you	r answer to Question 7 what influenced you to give this answer?
9. What level of impor relative to Alstonville?	tance do you place on Wollongbar maintaining its own sense of place and identity
Very Low	
Low	
O Moderate	
🔵 High	
Very High	

10.	How would	you rate	your overall	satisfaction leve	el with	life in	Wollongbar?
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11. Please complete the following sentence: I think Wollongbar needs more?

12. Please complete the following sentence: The things I don't want to see in Wollongbar are?

13. Please complete the following sentence: The things I think could be done better in Wollongbar are?

14. Which three words / phrases do you consider best describe the things most important for the future of Wollongbar to 2038?

15. If you would like to be kept informed of the results of this survey and the Wollongbar strategic planning project please provide us with your email address in the text box below. Alternatively you can contact Council's Strategic and Community Facilities Group on telephone 66861284.

# Annexure 2 – Community Engagement Plan

#### Wollongbar 2038 - Pre-Study Community Consultation

Component: Initial community consultation for preparation of the draft Wollongbar Planning and Environmental Study and draft Wollongbar Strategic Plan 2018 - 2038

Council media contact: Matt Wood and Klaus Kerzinger

Project officers: Matt Wood and Klaus Kerzinger

Date published	Action	Responsibility, stakeholder	Completed Y/N
3/4/2017	Web based survey developed	КК	Y
7/4/2017	Web page Wollongbar 2038	Corp <u>Comms</u>	Y
13/4/2017	Letters to commercial and large lot owners, letters to owners adjoining urban area, letters to all <u>Russellton</u> industrial property owners and adjoining rural owners.	КК	Y
13/4/2017	Councillor Bulletin item detailing consultation strategy dates and times	КК	Y
13/4/2017	Letters to community groups and Progress Association	КК	Y
13/4/2017	Letters (86) to property owners in Kurrabri Estate	КК	Y
17/04/2017	Media release – <u>Wollongbar</u> 2038	SACF (KK, MW) Corp <u>Comms</u> (TL)	Y
19/04/2017	Ballina Shire Advocate notice	KK Corp <u>Comms</u>	Y
21/4/2017	Letters (36) to property owners in older Wollongbar residential area	КК	Y
20 & 21/4/2017	Advertisements on Paradise FM re staff at <u>Wollongbar</u> shopping centre	Corp Comms	Y
22/4/2014	Staff door knocking in Karrabri Estate	КК	Y
22/4/2017	Advertisements on Paradise FM prior to 9 am re staff door knocking in Kurrabri Estate, Wollongbar.	Corp Comms	Y
26/04/2017	Ballina Shire Advocate notice re door knocking on 29/4/2017 and request for comments	Corp <u>Comms</u>	Y
29/4/2017	Advertisements on Paradise FM re staff at door knocking in Wollongbar and survey prompt	Corp Comms	Y
29/4/2017	Staff door knocking older Wollongbar residential estate properties		Y
20 and 21 May 2017	Letter box drop to 1000 Wollongbar properties Survey closing 2 June 2017	КК	Y
June - July 2017	Community Connect Story	Copy (KK) Corp <u>Comms</u> (TL and CJ)	Y